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Yro Systems Pvt Ltd

Software Workflow Document

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1. Welcome to MocDoc!



Welcome to MocDoc! We're excited to have you on board.

MocDoc is a cloud-based information management solution for Hospitals, Clinics, and Diagnostic Chains to offer enhanced patient care while offering a secure platform to access information and records in real-time on the go. As you use it, you'll discover the application to be user-friendly and intuitive.

We've prepared this guide to help you understand the workflow and the essential features of the application that you need to know as an end-user.

Note: You might not be able to access some of the features discussed here unless your account administrator provides you with the necessary access.

2. Logging into the Application

You can access our application through the URL '<https://mocdoc.in>' with the login credentials provided by your organization.

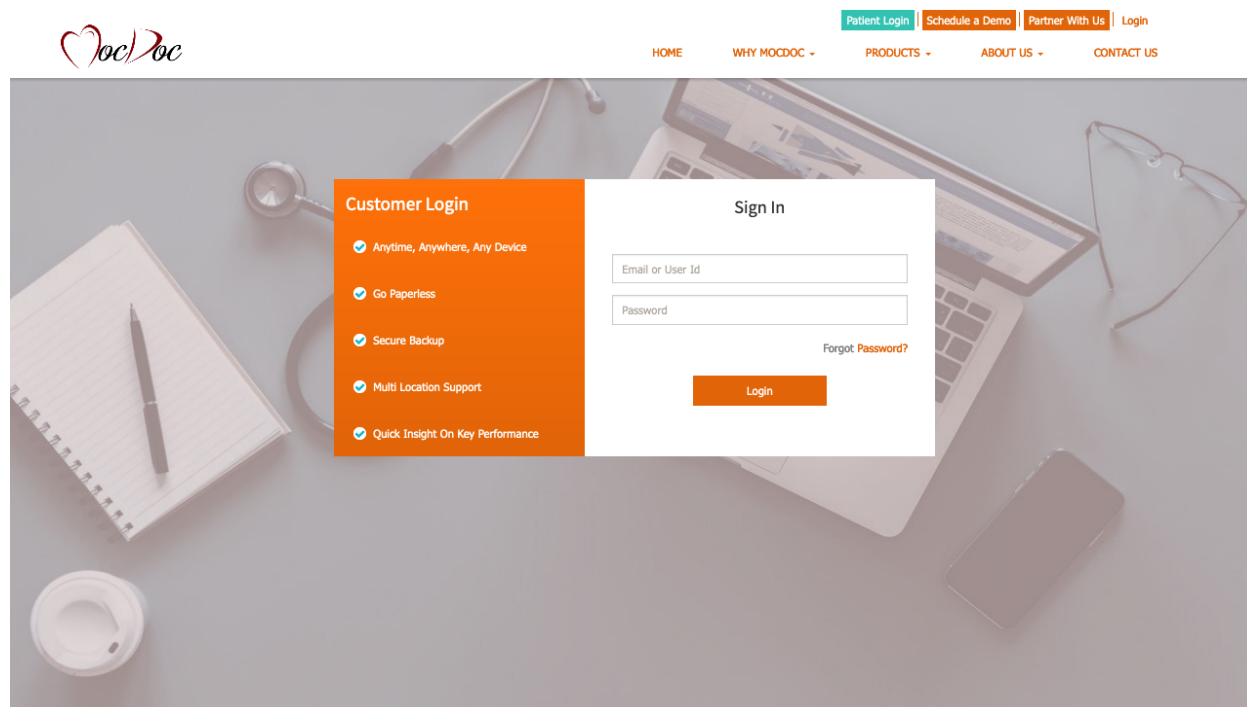


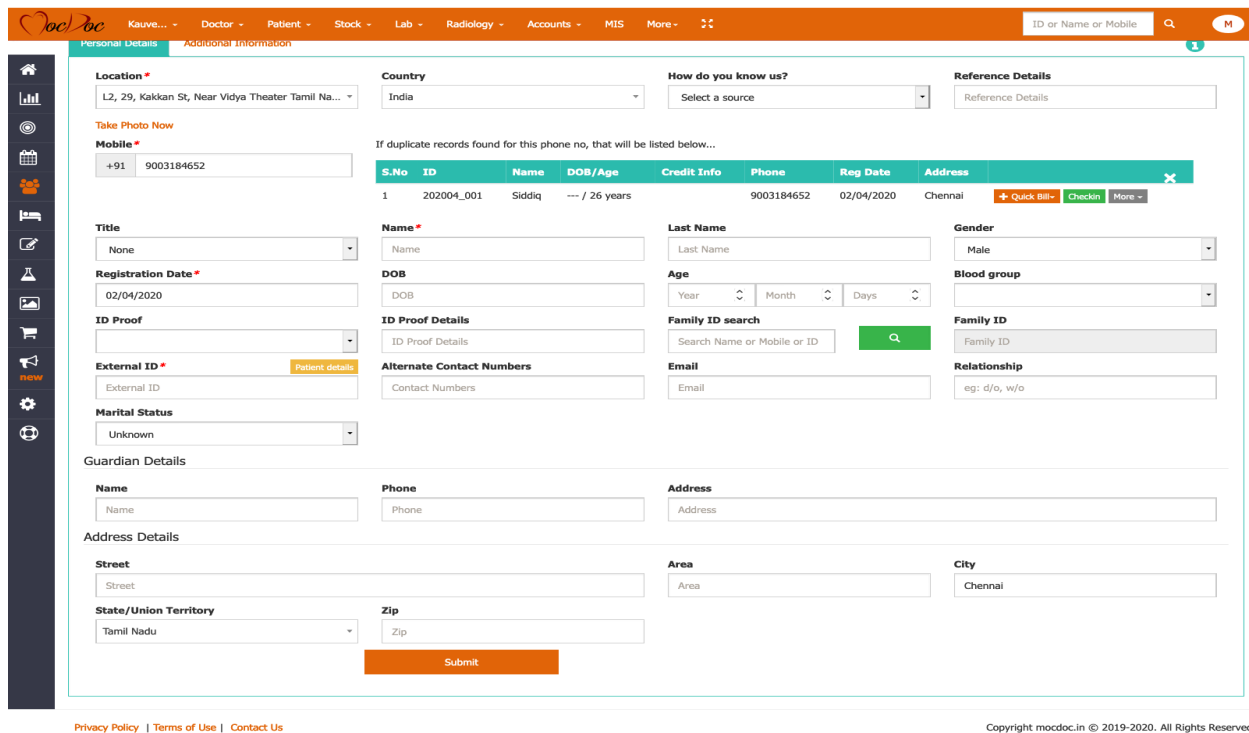
Figure 1: Login Page

In case if you've forgotten your password, you can reset the password with the '[Forgot Password](#)' link or you could ask your administrator to manually reset the password.

3. Registering a Patient

To quickly register a patient,

- Click on '**Patient**' and select '**Register Patient**' from the top menu panel.
- Key in the patient's demographic details & other required information.



The screenshot shows the MocDoc registration interface. At the top is a navigation bar with menu items: Kauve..., Doctor, Patient, Stock, Lab, Radiology, Accounts, MIS, and More. A search bar on the right contains 'ID or Name or Mobile'. Below the navigation bar is a sidebar with icons for various functions. The main content area is divided into two tabs: 'Personal Details' (active) and 'Additional Information'. The 'Personal Details' tab contains several sections: 'Location' (L2, 29, Kakkian St, Near Vidya Theater Tamil Na...), 'Country' (India), 'How do you know us?' (Select a source), and 'Reference Details' (Reference Details). A 'Take Photo Now' button is present. The 'Mobile' field is filled with '+91 9003184652'. Below this, a message states: 'If duplicate records found for this phone no, that will be listed below...'. A table lists duplicate records with columns: S.No, ID, Name, DOB/Age, Credit Info, Phone, Reg Date, and Address. The table contains one record: 1, 202004_001, Siddiq, --- / 26 years, 9003184652, 02/04/2020, Chennai. Below the table are buttons: '+ Quick Bill', 'Checkin', and 'More'. The 'Name' section includes 'Title' (None), 'Name' (Name), 'Last Name' (Last Name), 'Gender' (Male), 'Registration Date' (02/04/2020), 'DOB' (DOB), 'Age' (Year, Month, Days), 'Blood group', 'ID Proof' (ID Proof), 'ID Proof Details' (ID Proof Details), 'Family ID search' (Search Name or Mobile or ID), 'Family ID' (Family ID), 'External ID' (External ID), 'Alternate Contact Numbers' (Contact Numbers), 'Email' (Email), 'Relationship' (eg: d/o, w/o), 'Marital Status' (Unknown), and 'Guardian Details' (Name, Phone, Address). The 'Address Details' section includes 'Street' (Street), 'Area' (Area), 'City' (Chennai), 'State/Union Territory' (Tamil Nadu), and 'Zip' (Zip). A 'Submit' button is at the bottom.

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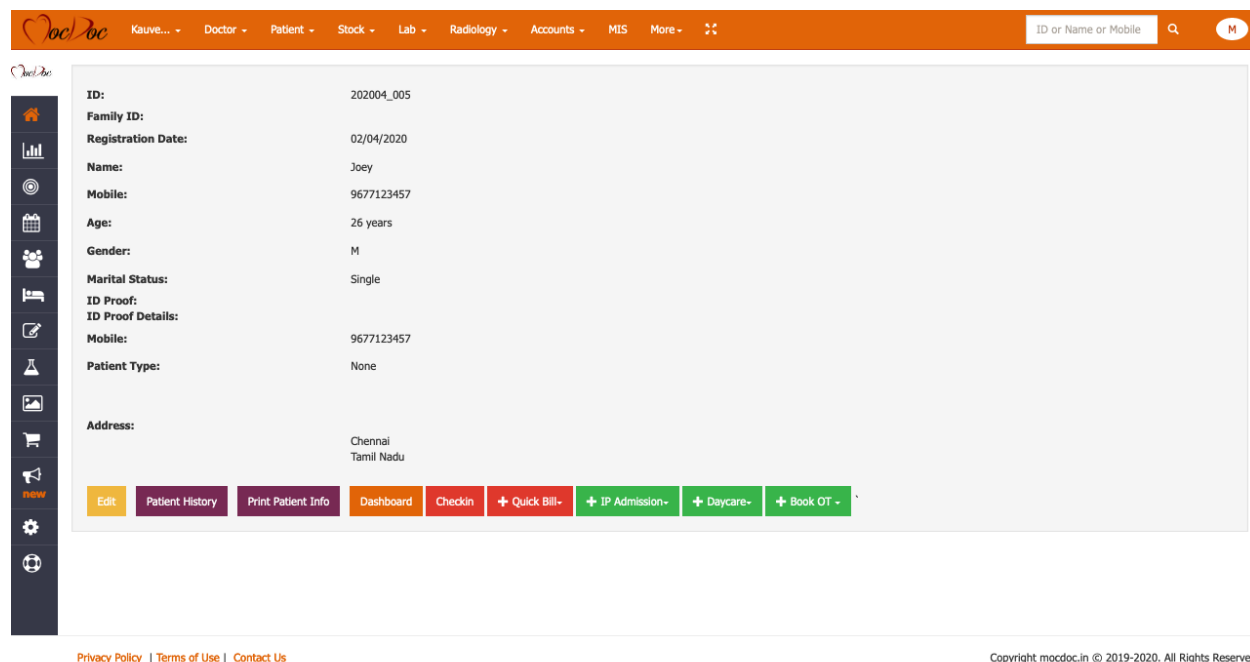
Figure 2: Registration Screen

- As soon as you enter the mobile number, the application will search the database and fetch you the list of patient records that are associated with the mobile number.
- You can either select the existing patient record to proceed with billing or fill in the demographic details to register.
- Finally, click on the submit button to successfully register the patient.

All the fields appearing on the registration screen are configurable. You may exclude the irrelevant fields and tag certain fields as mandatory from the masters by requesting your administrator.

4. OP Management

As soon as the patient is registered, you can check in the patient from the patient's registration info screen by clicking on the check-in button.



Navigation Bar: MocDoc, Kauve..., Doctor, Patient, Stock, Lab, Radiology, Accounts, MIS, More, ID or Name or Mobile, M

Left Sidebar: Home, Reports, Calendar, Patients, Appointments, Prescriptions, Lab Tests, Radiology, Accounts, MIS, Settings, Help

Patient Registration Info:

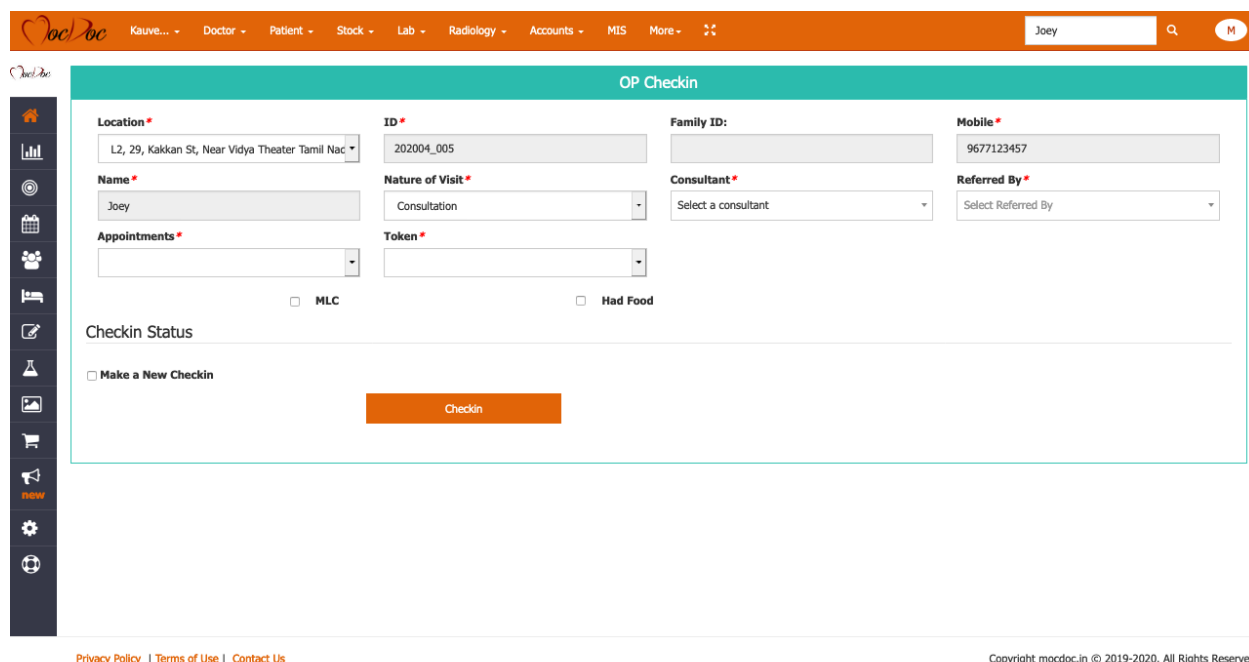
ID:	202004_005
Family ID:	
Registration Date:	02/04/2020
Name:	Joey
Mobile:	9677123457
Age:	26 years
Gender:	M
Marital Status:	Single
ID Proof:	
ID Proof Details:	
Mobile:	9677123457
Patient Type:	None
Address:	Chennai Tamil Nadu

Action Buttons: Edit, Patient History, Print Patient Info, Dashboard, Checkin, + Quick Bill-, + IP Admission-, + Daycare-, + Book OT-

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Figure 3: Patient's Registration Info Screen

Or else you can check-in by searching the patient using the search field located at the top right side of the menu panel. Either way, you'll be redirected to the check-in page shown below.



OP Checkin

Location * L2, 29, Kakkann St, Near Vidya Theater Tamil Nac

ID * 202004_005

Family ID:

Mobile * 9677123457

Name * Joey

Nature of Visit * Consultation

Consultant * Select a consultant

Referred By * Select Referred By

Appointments *

Token *

☐ MLC ☐ Had Food

Checkin Status

☐ Make a New Checkin

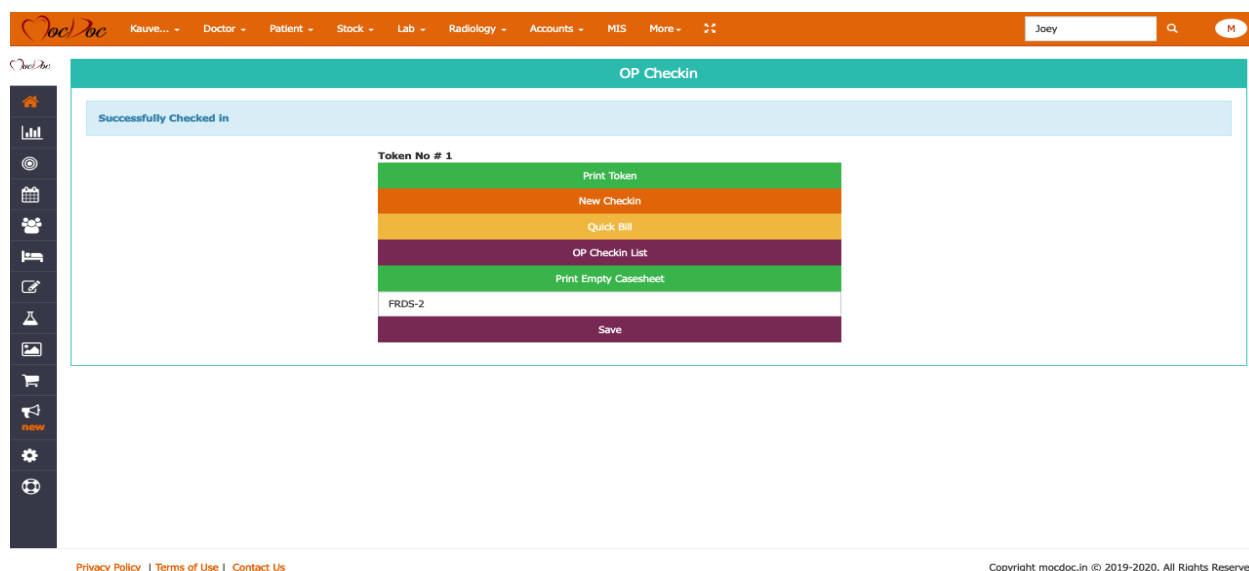
Checkin

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Figure 4: Check-In Page

The patient's basic details will be preloaded on the check-in page, you'll have to just click on the check-in button after selecting the consultant & referrer details to complete the process.



OP Checkin

Successfully Checked In

Token No # 1

Print Token

New Checkin

Quick Bill

OP Checkin List

Print Empty Casesheet

FRDS-2

Save

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Figure 5: OP Check-In Action Page

After a successful check-in, you may perform any of the following actions listed below (refer to the above screenshot),

Print Token: The token number generated against the check-in can be printed & issued to the patient.

New Check-In: You'll be redirected to the check-in form where you can create a new check-in against a different consultant.

Quick Bill: You'll be redirected to the billing screen where you can generate an invoice/bill.

Print Empty Case Sheet: An empty case sheet can be printed & issued to the patient before visiting the consultant.

OP Check-In List: You'll be redirected to the check-in list.

Save External Patient ID: You could key in the external patient ID and save it from this action page in case you've missed it on the registration screen.

4.1. Understanding the OP Check-In List

You can think of the op check-in list page as a dashboard for front desk agents. This page will give real-time updates on the total number of patients who are checked in & checked out from the hospital and allows the agents to carry out most of their crucial tasks from a single page.

The op check-in list screen is packed with nifty features to drive the front desk agent's routine operation more effectively and efficiently. Let's analyze it,

Location indicates the work location that you've been assigned to. In case of multiple locations, you could switch between the locations and access the respective checked-in patient records if you have access to more than one location.

Doctor Filter will allow you to quickly switch between the consultants and access their respective patient records.

New Check-In will allow you to quickly search for a patient and carry out the registration and check-in process.

Show Checked Out will fetch you the list of checked-out patients.

Show Not Paid will fetch you a list of patients for whom the invoice isn't created against the current check-in.

OP List Counter Bill

Show All L2, 29, Kakkani St, Near Vidya Theater Tamil Nadu...

New Checkin Show Checkouted Show Not Paid Refresh Print

Show 100 entries Search:

S.No	OP No	ID	Name	DOB/Age	Phone	Dr	Visit	Check-In	Mode	Session	Token	Bill Details	Action
1	8	202004_005	Joey	--- / 26 years	9677123457	Dr. Imran Khan M.B.B.S	Consultation	02/04/2020 20:30	Direct	1	1	Quick Bill	Action
2	7	ARK-123456	Dr. Divya D	22/05/2019 / 0 years 10 months	7406266197	Dr. Prahlad. N DCH, DNB(Ped), MNA...	Consultation	02/04/2020 18:44	Direct		2	₹ 350.00 Quick Bill	Action
3	6	CH1	Venkatesh Rao	--- / ---	0000000000	Dr. Devanathan BDS, M.B.B.S	Consultation	02/04/2020 17:49	Direct		1	₹ 450.00 Quick Bill	Action
4	5	201704_022	Anitha	31/01/1990 / 30 years 2 months	1234948923	Dr. POONGUZHALLA MBBS	Consultation	02/04/2020 17:47	Direct		1	₹ 100.00 Quick Bill	Action
5	4	201706_017	Anu	28/02/1990 / 30 years 1 months	9003184283	Dr. Prahlad. N DCH, DNB(Ped), MNA...	Consultation	02/04/2020 17:44	Direct		1	₹ 200.00 Quick Bill	Action
6	3	CH16	Vatsalya	--- / ---	0000000000	Dr. Imran Khan M.B.B.S	Consultation	02/04/2020 17:26	Direct	1	55	₹ -19900.00 Quick Bill	Action

Showing 1 to 6 of entries Previous 1 Next

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Figure 6: OP Check-In List Page

Refresh will instantly reload the op check-in list page to list out the latest records.

Print will allow you to take a printout of the check-in list records of each consultant.

OP List Counter Bill

Show All L2, 29, Kakkani St, Near Vidya Theater Tamil Nadu...

New Checkin Show Checkouted Show Not Paid Refresh Print

Show 100 entries Search:

S.No	OP No	ID	Name	DOB/Age	Phone	Dr	Visit	Check-In	Mode	Session	Token	Bill Details	Action
1	8	202004_005	Joey	--- / 26 years	9677123457	Dr. Imran Khan M.B.B.S	Consultation	02/04/2020 20:30	Direct	1	1	Quick Bill	Action
2	7	ARK-123456	Dr. Divya D	22/05/2019 / 0 years 10 months	7406266197	Dr. Prahlad. N DCH, DNB(Ped), MNA...	Consultation	02/04/2020 18:44	Direct		2	₹ 350.00 Quick Bill	Action
3	6	CH1	Venkatesh Rao	--- / ---	0000000000	Dr. Devanathan BDS, M.B.B.S	Consultation	02/04/2020 17:49	Direct		1	₹ 450.00 Quick Bill	Action
4	5	201704_022	Anitha	31/01/1990 / 30 years 2 months	1234948923	Dr. POONGUZHALLA MBBS	Consultation	02/04/2020 17:47	Direct		1	₹ 100.00 Quick Bill	Action

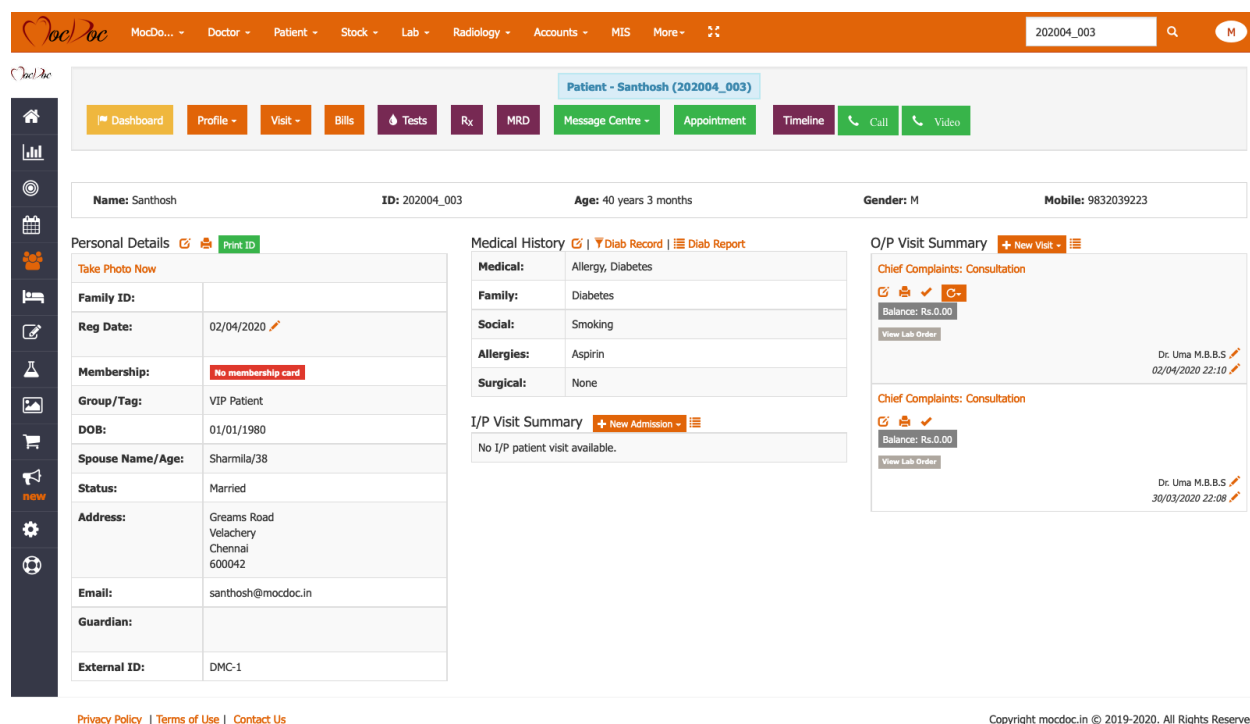
Dashboard
Timeline
Prescription
Print Empty Casesheet
Feedback
Checkout

Figure 7: OP Check-In Action List

The Action button will provide you with a set of options with which you could perform your routine tasks & access the protected health information.

4.2. Patient Dashboard

True to its name, the patient dashboard will provide you with access to the patient's complete health records packed with essential information on a single page.



Patient - Santhosh (202004_003)

Navigation: Dashboard, Profile, Visit, Bills, Tests, Rx, MRD, Message Centre, Appointment, Timeline, Call, Video

Patient Information:
 Name: Santhosh | ID: 202004_003 | Age: 40 years 3 months | Gender: M | Mobile: 9832039223

Personal Details:
 Take Photo Now
 Family ID:
 Reg Date: 02/04/2020
 Membership: No membership card
 Group/Tag: VIP Patient
 DOB: 01/01/1980
 Spouse Name/Age: Sharmila/38
 Status: Married
 Address: Greams Road, Velachery, Chennai 600042
 Email: santhosh@mocdoc.in
 Guardian:
 External ID: DMC-1

Medical History:
 Medical: Allergy, Diabetes
 Family: Diabetes
 Social: Smoking
 Allergies: Aspirin
 Surgical: None

I/P Visit Summary:
 No I/P patient visit available.

O/P Visit Summary:
 Chief Complaints: Consultation
 Balance: Rs.0.00
 View Lab Order
 Dr. Uma M.B.B.S. 02/04/2020 22:10
 Chief Complaints: Consultation
 Balance: Rs.0.00
 View Lab Order
 Dr. Uma M.B.B.S. 30/03/2020 22:08

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Figure 8: Patient Dashboard

Personal Details will give you a snap of the patient demographic & geographic information, and if required, you could modify the details just by clicking on the edit icon.

Medical History will display the logged patient's personal medical history and you can update it by clicking on the edit icon.

O/P Visit Summary block will display the patient's last ten O/P visit records, and if required, you can view/access the complete o/p visit records since inception under the menu **Visit**.

I/P Visit Summary block will display the patient's last five I/P visit records and if required, you can view/access the complete I/P visit records since inception under the menu **Visit**.

Profile will give you access to personal details, medical history, dockets, certificates & much more.

Visit will give you detailed access to the patient's o/p visit summary, i/p visit summary, docket summary, diabetic vital sheet & diabetic vital report.

Bills will display the invoices generated against the patient across departments in the hospital since inception.

Tests will give you quick access to patient's investigation records since inception.

Rx will give you access to the patient's prescriptions prescribed by consultants since inception.

Message Center will allow you to configure auto-reminder messages to keep the patients posted about their review consultation, immunization & much more.

Appointment will help you to track & identify the patient's previous & upcoming appointments on a single page with ease and also book an appointment from the same page.

4.3. Timeline

The **patient timeline** gives you a clear and concise snapshot of the patient's healthcare events and activities in chronological order. You can access the patient timeline either from the patient dashboard or the op check-in list page.

The patient timeline comes with two different views,

- *Graphical View*
- *Tabular View*

The Graphical View will give a clear view of diagnosis, treatments, and medications, which helps to get the big picture about a patient's current status and to determine the necessary actions to be taken next.

Whereas, the Tabular View is meant to give you a snapshot of a patient's transaction data and help you to understand the revenue inflow and outstanding.

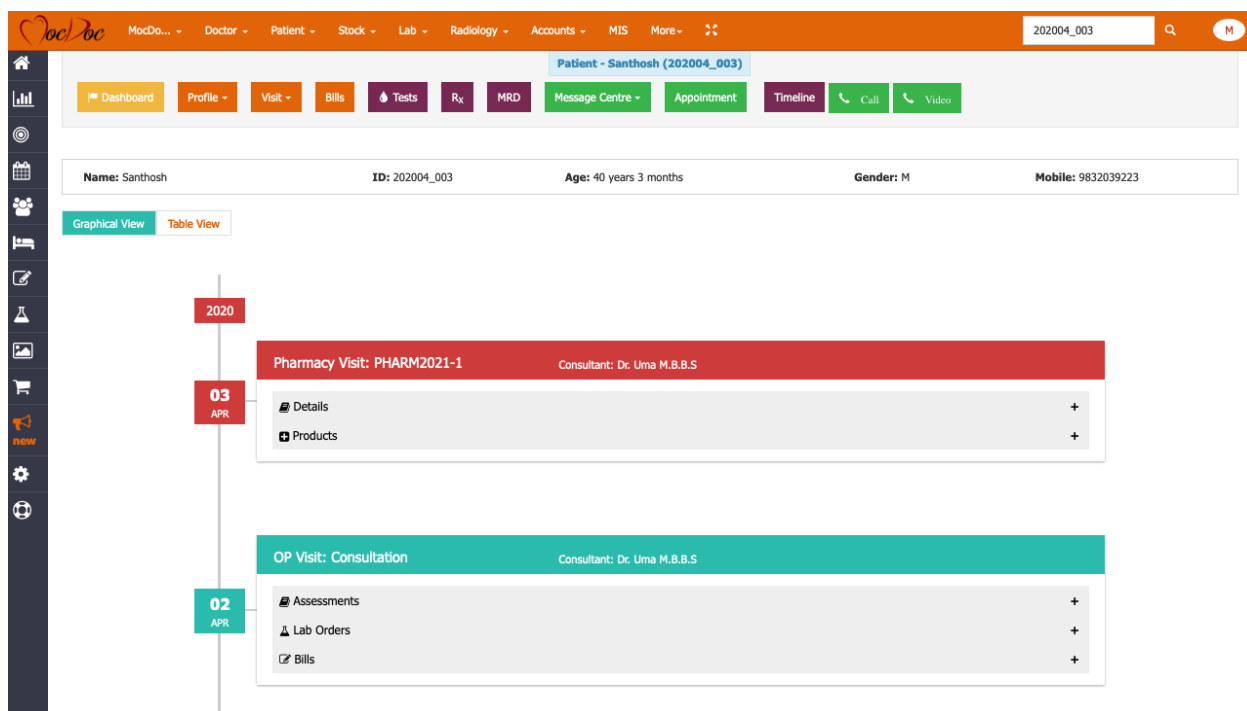


Figure 9: Graphical View

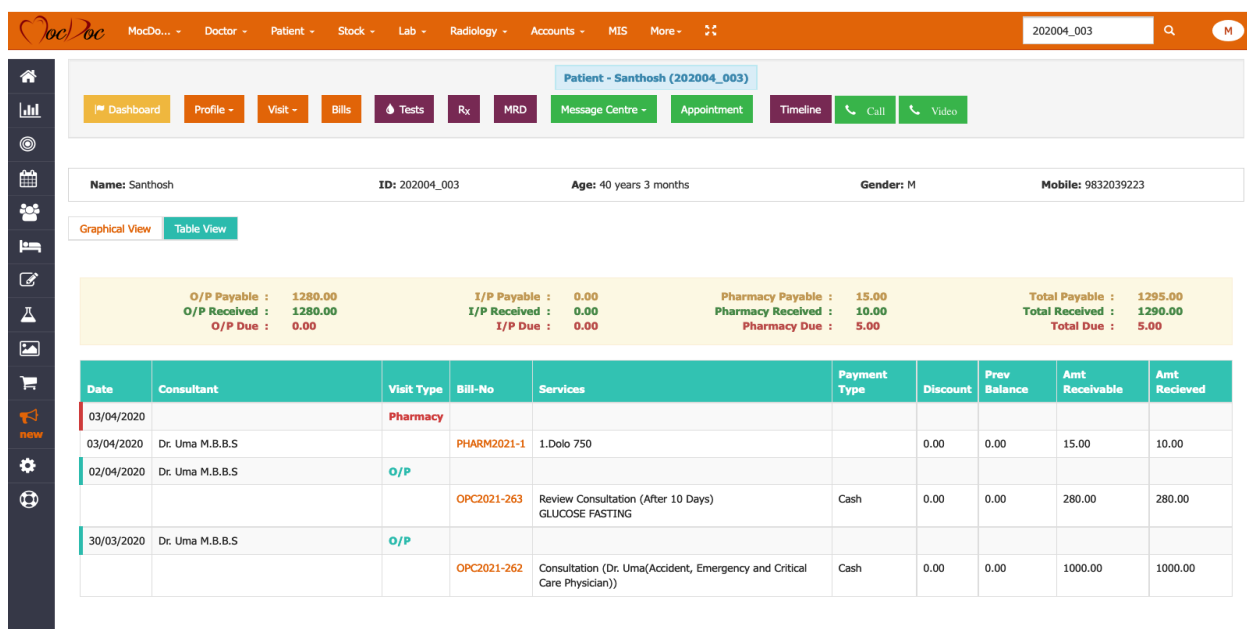


Figure 10: Tabular View

4.4. Quick Prescription

With the quick prescription page, you bid adieu to handwritten prescriptions. This page comes with an amazing set of features that'll make your routine easier.

You'll find the option '**Quick Prescription**' under the '**Action**' button in the op check-in list.

Prescription

Name: Santhosh ID: 202004_003 Age: 40 years 3 months Gender: M Mobile: 9832039223

Add Medicines **Vital Charts**

Open Past Pharmacy Bills Packages Diagnosis Specific Medicines Show / Hide Favorites

Favorites Search By Name

Sno	Favorite Name	Medicines	Generic Name	Add to Prescription
1	favourites-2	Dolo 750 1 x 0 x 0 x 0 for 3 days DICORATE ER 1000 1 x 0 x 0 x 0 for 2 days C-Health Sugar Free Granule 1 x 0 x 0 x 1 for 2 days		Add
2	favourites-1	Dolo 750 1 x 0 x 0 x 0 for 3 days Saline 1 x 0 x 0 x 0 for 1 days		Add

☒ Show medicines only from stock

Past Prescriptions Show / Hide Past Prescription

Sno	Date	Medicines	Generic Name	Add to Prescription
1	03/04/2020 10:35	Dolo 750 1 x 0 x 0 x 0 for 3 days DICORATE ER 1000 1 x 0 x 1 x 0 for 2 days C-Health Sugar Free Granule 1 x 0 x 1 x 1 for 2 days		Add

Allergies: Aspirin

Morn Noon Eve Night
0 0 0 0

(or)

Medicine Name Generic Name Dosage Duration Days +Add

☐ Before Food ☐ After Food ☒ With Food ☐ N/A

Prescription

S. No	Type	Name	Generic Name	Frequency	Duration	Instruction	Action
-------	------	------	--------------	-----------	----------	-------------	--------

Save as Favorite Print SMS Email

Advice

Tahoma B / U S X' X 14 +Add

Choose from the Advice list

Review

Review Date +Add

Figure 11: Prescription

Let's check the nifty features and options that are available on this screen.

Vital Chart provides a graphical representation of the patient's vital data over a period of time to help the doctor understand the current health condition of the patient. The vital data fetched here is based on the patient's health data logged into the case sheet.

Open Past Pharmacy Bill will fetch the medicine list that's been billed against the patient in the past and the same set of medicines can be added to the current prescription if required.

Packages are a set of medicines that can be created as a bundle in the masters and can be added to the current prescription in an instant.

Diagnosis Specific Medicines allow the consultant to define medicines for the known chronic diseases in the masters and add them to prescriptions for the patients accordingly.

Favorites will allow you to create a Favorite Drug List for the medicines that have been prescribed often and add it to the current prescription. You can just click on the '**Save as Favorite**' button to add the current set of medicines in the prescription to your favorite list.

Past Prescriptions will fetch the medicine list that's been prescribed to the patient in the past and that can be added to the current prescription if required.

The **Allergies** panel will highlight the list of medicines that the patient is allergic to.

Enabling the checkbox **Show Medicines From Stock** will only display the list of medicines that are available in your inventory and will preload the prescription parameters (**Frequency** | **Intake** | **Duration** | **Instructions**), if it is configured in the product masters.

Also, enabling **Show Medicines From Stock** will activate a **Scroller** that'll constantly display the list of products with the current stock quantity that is available in your inventory.

You could instantly share the e-prescription to a patient just by clicking on the **SMS & Email** button.

With these amazing features, you can prepare and share a prescription in no time with ease.

4.5. Generating Invoice/Bill

The invoice generation process will vary from hospital to hospital based on the workflow that's followed. We can broadly categorize the workflow into two different types,

- Pre-Consultation
- Post-Consultation

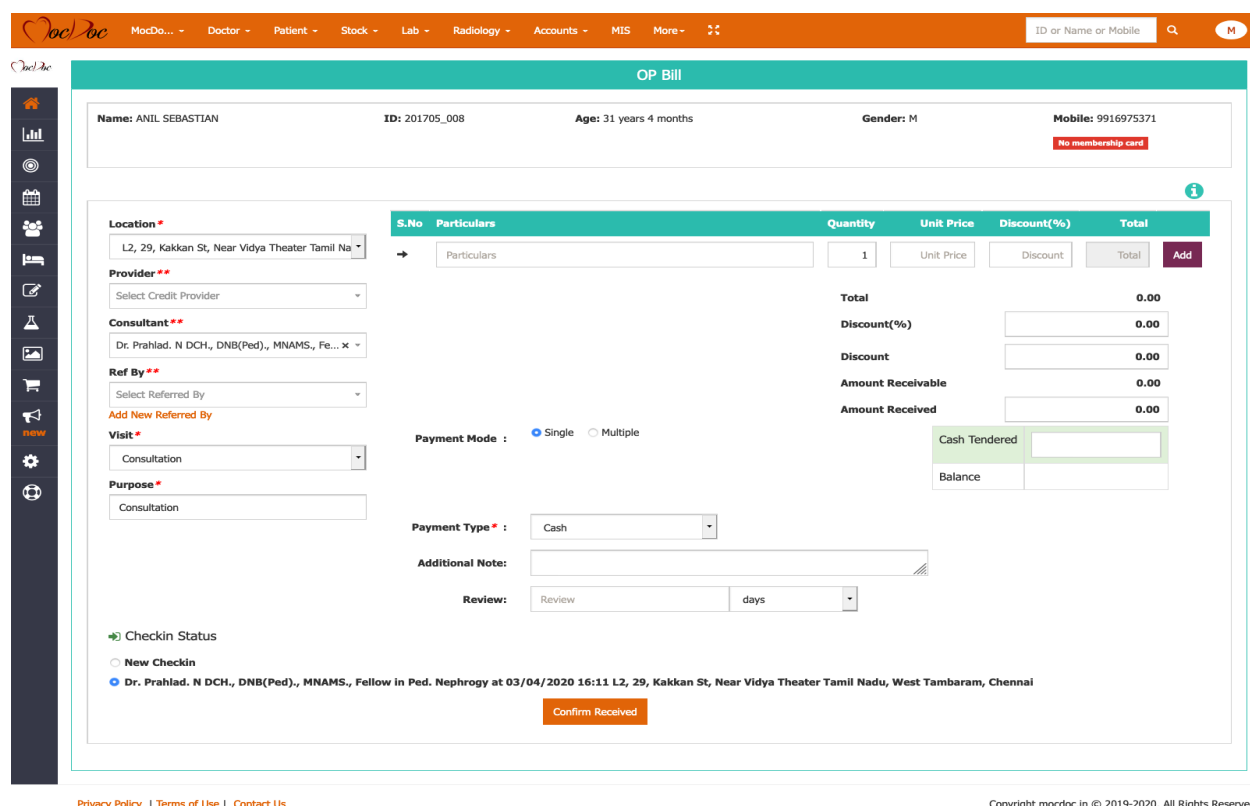
Pre-Consultation: An invoice would be generated for the one-time registration & consultation charge before visiting the consultant.

Post-Consultation: An invoice would be raised after visiting the consultant.

You could follow either of the workflows in the application.

To generate a bill,

- Click on the **'Quick Bill'** button in the o/p check-in list screen.



OP Bill

Name: ANIL SEBASTIAN ID: 201705_008 Age: 31 years 4 months Gender: M Mobile: 9916975371
No membership card

Location *
L2, 29, Kakkani St, Near Vidya Theater Tamil Na

Provider **
Select Credit Provider

Consultant **
Dr. Prahlad. N DCH., DNB(Ped), MNAMS, Fe...

Ref By **
Select Referred By
Add New Referred By

Visit *
Consultation

Purpose *
Consultation

S.No	Particulars	Quantity	Unit Price	Discount(%)	Total
1	Particulars	1	Unit Price	Discount	Total
Total					0.00
Discount(%)					0.00
Discount					0.00
Amount Receivable					0.00
Amount Received					0.00
Cash Tendered					
Balance					

Payment Mode : ☒ Single ☐ Multiple

Payment Type * : Cash

Additional Note:

Review: Review days

Checkin Status
☐ New Checkin
☒ Dr. Prahlad. N DCH., DNB(Ped), MNAMS, Fellow in Ped. Nephrology at 03/04/2020 16:11 L2, 29, Kakkani St, Near Vidya Theater Tamil Nadu, West Tambaram, Chennai

Confirm Received

Figure 12: Bill Page

- Select the consultant name & referrer details.
- Add the list of services to be billed in the particulars.
- Finally, click on the '**Confirm Received**' button to successfully generate the bill.
- A visit would be created & associated with the bill in the patient dashboard upon bill generation.

Now let's get familiar with the features & options that are available on the billing screen.

Location indicates the work location that you've been assigned to. In case of multiple locations, you can switch between the locations if you have access to more than one location and generate the bill accordingly.

Provider lists down the Corporates and the Insurance companies that your hospital is associated with.

Consultant lists down the names of in-house consultants who are working in the Hospital/Clinic. The consultant name will be preloaded if you are accessing the quick bill page from the o/p check-in list screen.

Referred By lists down the referrer details added to your address book as well as the in-house consultants.

Visit indicates the patient's current nature of visit (*Consultation* | *Diagnostic* | *Master Health Check-Up* | *Others*) and you can select either of the available options from the drop-down box.

Particulars will list down the Treatments, Investigations, Profiles & Packages that are added to the master based on your search query.

Switching to **Multiple Payment Mode** will enable you to collect the payment from the patient in two different payment types.

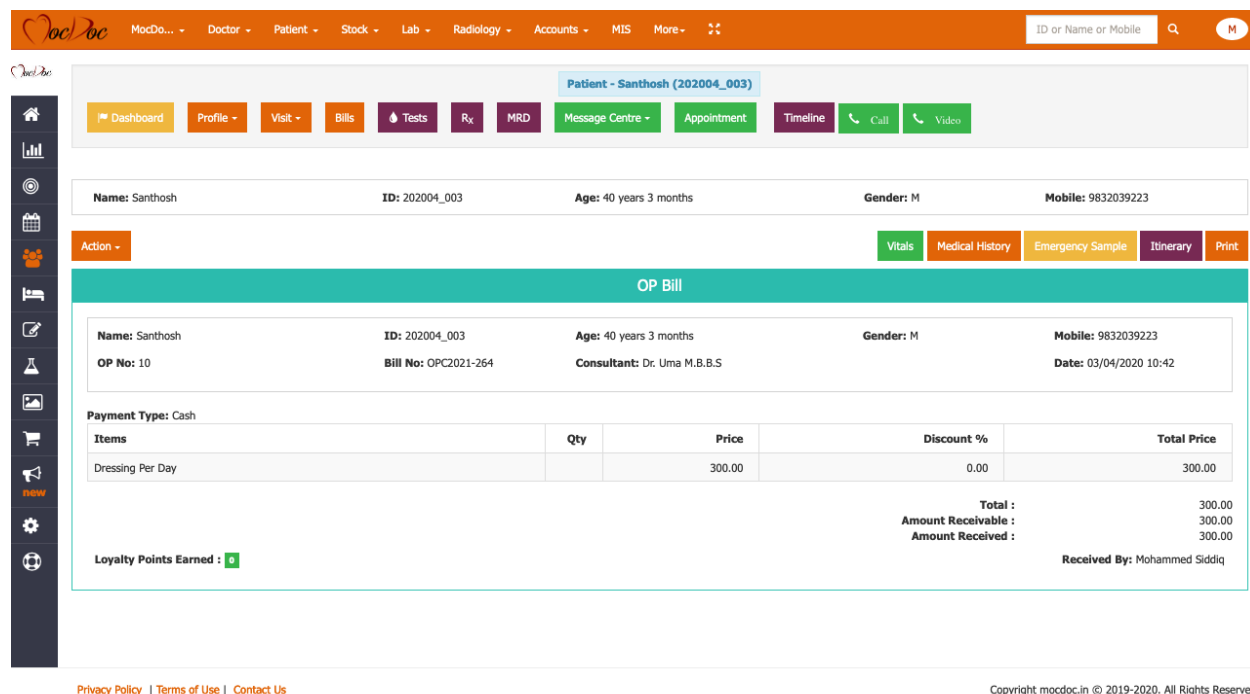
Cash Tendered will instantly calculate & show the exact change that needs to be given back to the patient from the collected amount after the deductions.

Check-In Status will show you the check-in info against which the bill is being generated.

Add New Referred By would allow you to instantly create a new contact/referral from the billing screen without being redirected to Address Book.

The fields that are not required can be excluded from the masters by requesting your administrator.

As soon as the bill is generated, you'll be redirected to the op bill info page that'll give you detailed information about the bill.



OP Bill

Name: Santhosh **ID:** 202004_003 **Age:** 40 years 3 months **Gender:** M **Mobile:** 9832039223

OP No: 10 **Bill No:** OPC2021-264 **Consultant:** Dr. Uma M.B.B.S **Date:** 03/04/2020 10:42

Payment Type: Cash

Items	Qty	Price	Discount %	Total Price
Dressing Per Day		300.00	0.00	300.00

Total : 300.00
Amount Receivable : 300.00
Amount Received : 300.00

Loyalty Points Earned : 0

Received By: Mohammed Siddiq

Figure 13: OP Bill Info Page

You could perform a series of actions from this page after the bill generation. Let's look into it in detail,

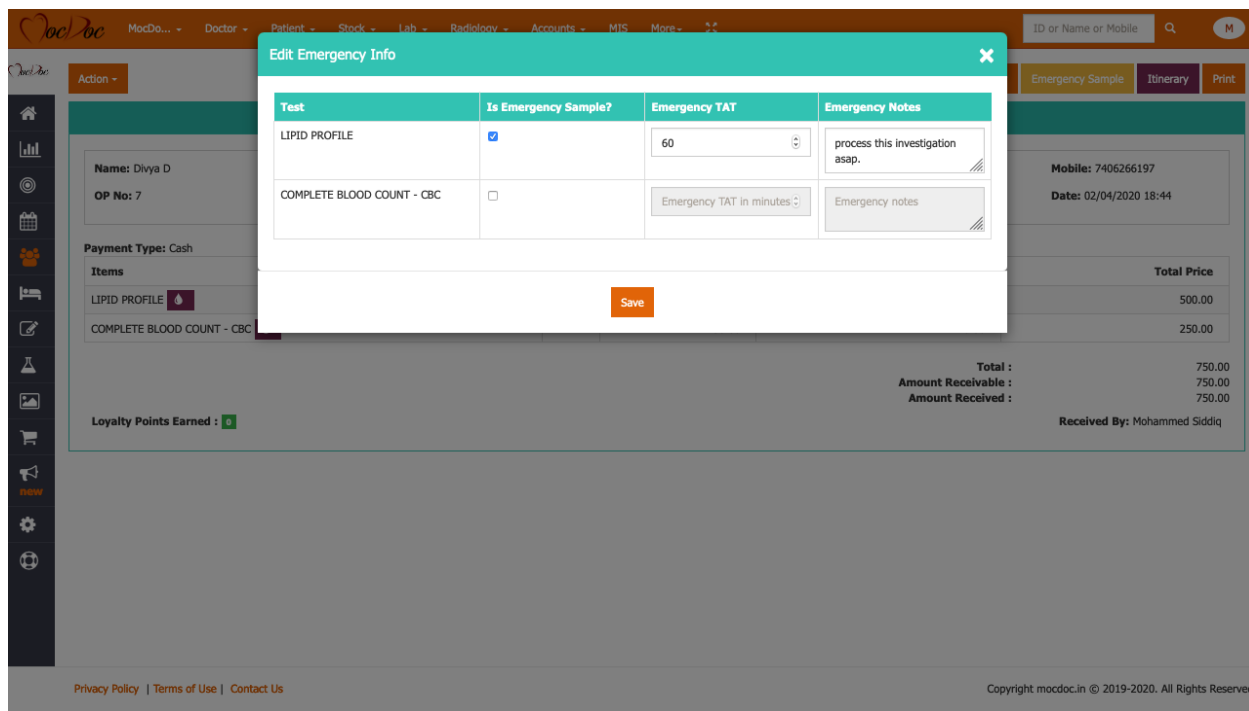
Vitals will allow you to instantly log the patient's current vital data without the need for accessing the case sheet. The logged vitals will be updated automatically in the case sheet created against this bill and also be visible in the lab result entry screen for the reference of pathologists.

Figure 14: Vitals

Medical History will give you a snapshot of the patient's current history logged in the dashboard, and that can also be updated instantly from this page. Just like Vitals, the Medical History will also be visible in the lab result entry screen for the reference of pathologists.

Figure 15: Medical History

Emergency Sample allows you to mark the investigations that need to be processed immediately in the laboratory. Upon clicking this button, you'll be prompted to select the investigations and define the 'Emergency TAT' as well as the reason.

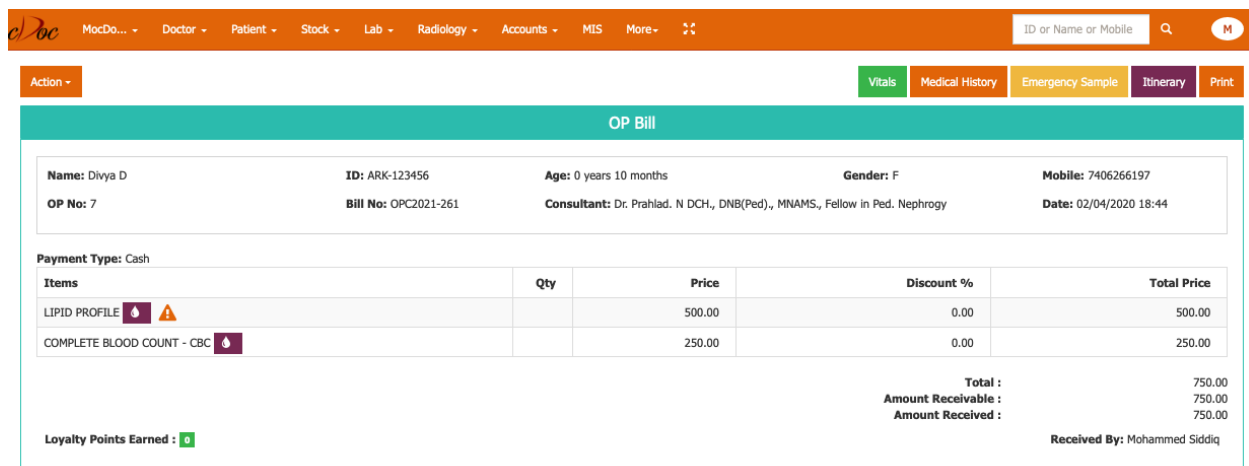


Test	Is Emergency Sample?	Emergency TAT	Emergency Notes
LIPID PROFILE	☒	60	process this investigation asap.
COMPLETE BLOOD COUNT - CBC	☐	Emergency TAT in minutes	Emergency notes

Save

Figure 16: Emergency Sample Model

The investigation that's been marked as 'Emergency' would be tagged with an alert icon in the bill info screen like the one in the screenshot attached below,



Items	Qty	Price	Discount %	Total Price
LIPID PROFILE 		500.00	0.00	500.00
COMPLETE BLOOD COUNT - CBC 		250.00	0.00	250.00

Total : 750.00
Amount Receivable : 750.00
Amount Received : 750.00

Figure 17: Emergency Sample Icon

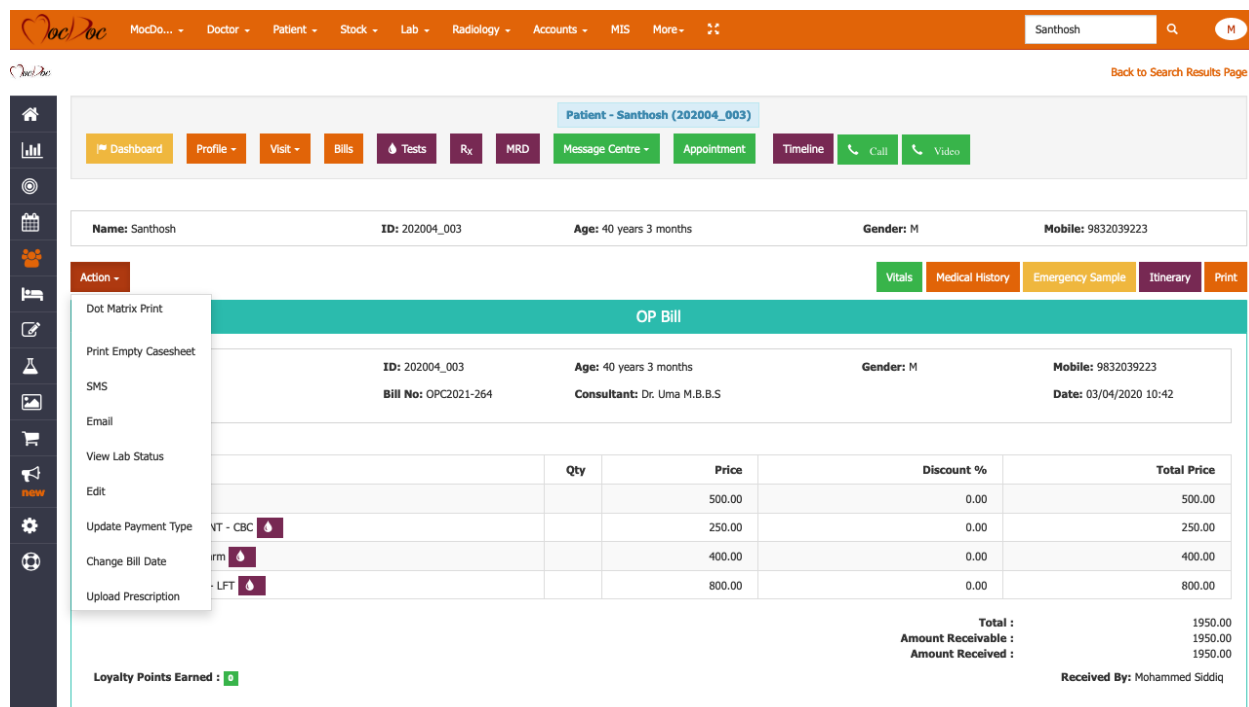
Itinerary is a route log for the patients. If your organization has multiple laboratory departments, this will guide the patients on the list of departments that they need to visit to get the investigations done.

MocDoc Hospital
29, Kakkan St, Near Vidya Theater Tamil Nadu, West Tambaram, Chennai-600045
Phone: 7092912496
Web: mocdoc.in Email: siddiq.a@mocdoc.com
GSTIN: 353223

Itinerary				
OPNo: 10 Token: 1		Bill No: OPC2021-264		
Consultant: Dr. Uma M.B.B.S		Date: 03/04/2020 10:42		
Name	ID	Age	Gender	Mobile
Santhosh	202004_003	40 years 3 months	M	9832039223
Payment Type: Cash				
AMOUNT RECEIVED: 1950.00				
Departments		Test Details		
Laboratory	LIPID PROFILE			☐
	COMPLETE BLOOD COUNT - CBC			☐
	LIVER FUNCTION TEST - LFT			☐
X-RAY	X-RAY ARM AP - Upper arm			☐

Figure 18: Itinerary

The **Action** button will list down the following set of options,



The screenshot shows the MocDoc interface for a patient named Santhosh. The top navigation bar includes links for Dashboard, Profile, Visit, Bills, Tests, Rx, MRD, Message Centre, Appointment, Timeline, Call, and Video. The patient's details are displayed: Name: Santhosh, ID: 202004_003, Age: 40 years 3 months, Gender: M, Mobile: 9832039223. The 'Action' button is highlighted, and a dropdown menu is open showing options: Dot Matrix Print, Print Empty Casesheet, SMS, Email, View Lab Status, Edit, Update Payment Type, Change Bill Date, and Upload Prescription. The 'OP Bill' section shows a table with columns: Qty, Price, Discount %, and Total Price. The table lists three items: CBC (500.00), LFT (400.00), and LFT (800.00). The total amount is 1950.00. The 'Amount Receivable' and 'Amount Received' are both 1950.00. The 'Received By' is Mohammed Siddiq.

Figure 19: OP Bill Info Action List

Upload Prescription allows you to upload the external prescriptions & other relevant documents of the patients. The uploaded documents will be visible in the lab result entry page for the pathologists to reconcile the billed investigations when required.

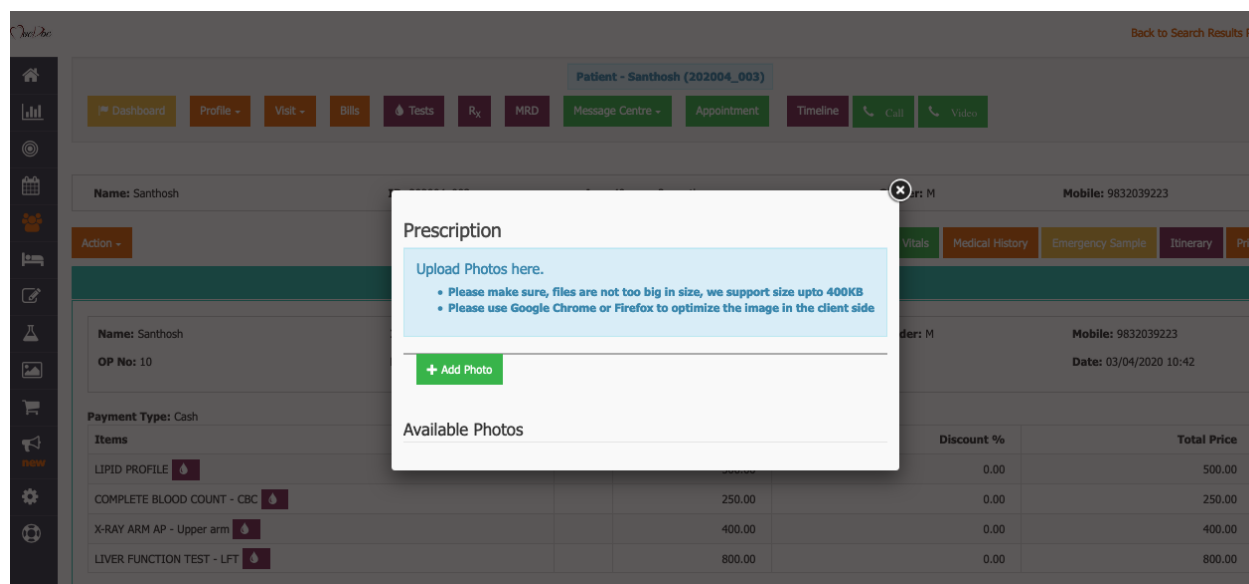


Figure 20: Upload Prescription

You may instantly modify the date of a bill by just clicking on the option **Change Bill Date**.

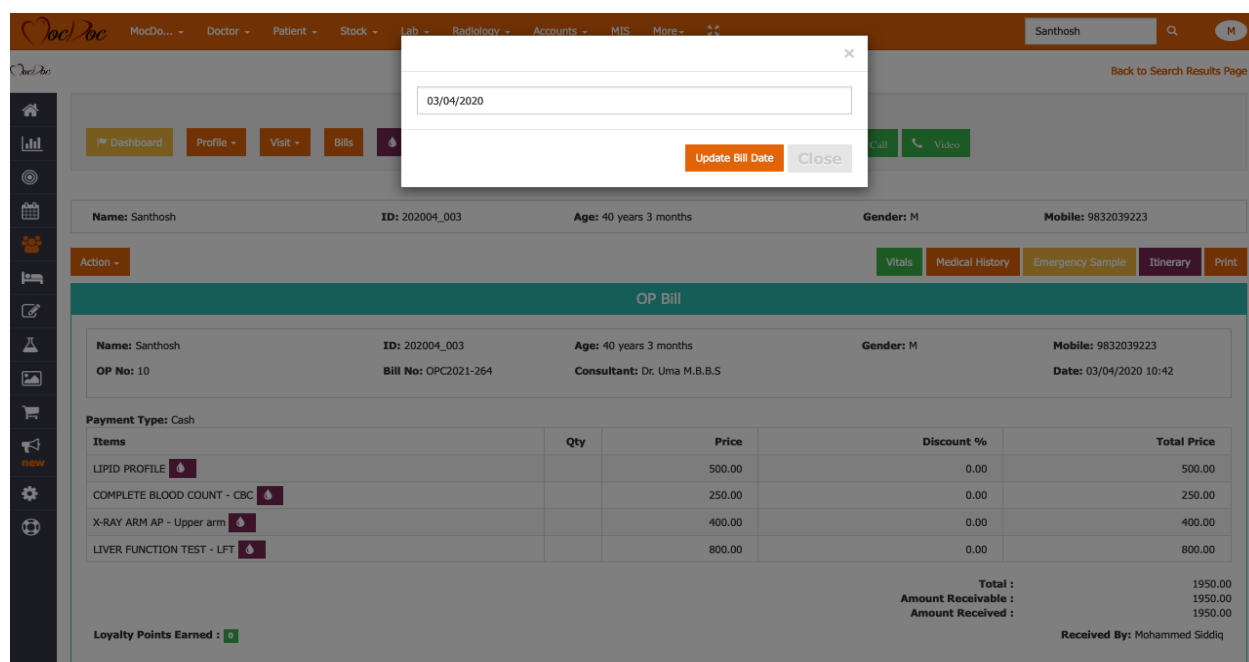


Figure 21: Change Bill Date

Update Payment Type allows you to modify the payment type in case you selected the wrong payment type while generating the bill.

Payment Type *: Cash

Update Payment Type **Close**

Name: Santhosh **ID:** 202004_003 **Age:** 40 years 3 months **Gender:** M **Mobile:** 9832039223

Action **Vitals** **Medical History** **Emergency Sample** **Itinerary** **Print**

OP Bill

Name: Santhosh **ID:** 202004_003 **Age:** 40 years 3 months **Gender:** M **Mobile:** 9832039223

OP No: 10 **Bill No:** OPC2021-264 **Consultant:** Dr. Uma M.B.B.S **Date:** 03/04/2020 10:42

Payment Type: Cash

Items	Qty	Price	Discount %	Total Price
LIPID PROFILE		500.00	0.00	500.00
COMPLETE BLOOD COUNT - CBC		250.00	0.00	250.00
X-RAY ARM AP - Upper arm		400.00	0.00	400.00
LIVER FUNCTION TEST - LFT		800.00	0.00	800.00

Total: 1950.00
Amount Receivable: 1950.00
Amount Received: 1950.00

Loyalty Points Earned: 0 **Received By:** Mohammed Siddiq

Figure 22: Update Payment Type

Edit will allow you to reopen the bill and modify the particulars and the payment details in case you'd like to make corrections against a specific bill. You'll be prompted to specify the reason as soon as you click on the edit button to proceed further as shown in the screenshot attached below.

Reason for Edit

Reason

Reason for Edit Bill

Confirm

Name: Santhosh **ID:** 202004_003 **Age:** 40 years 3 months **Gender:** M **Mobile:** 9832039223

Action **Vitals** **Medical History** **Emergency Sample** **Itinerary** **Print**

OP Bill

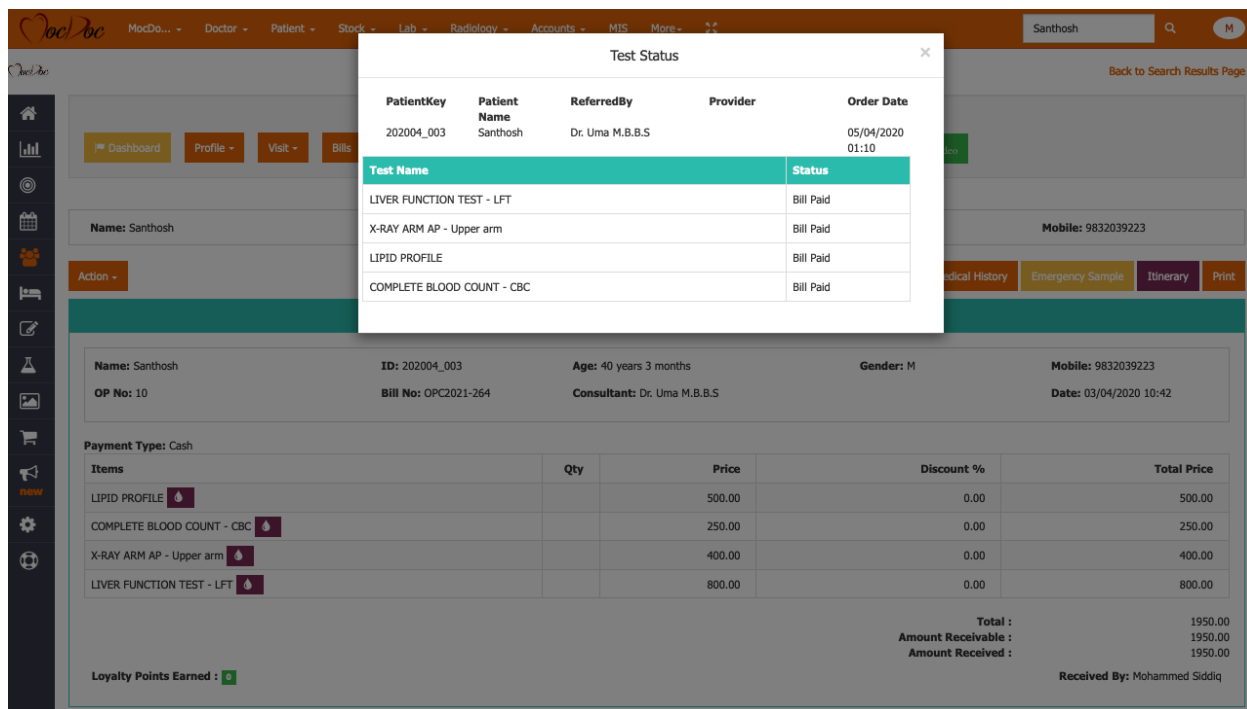
Name: Santhosh **ID:** 202004_003 **Age:** 40 years 3 months **Gender:** M **Mobile:** 9832039223

OP No: 10 **Bill No:** OPC2021-264 **Consultant:** Dr. Uma M.B.B.S **Date:** 03/04/2020 10:42

Items	Qty	Price	Discount %	Total Price
LIPID PROFILE		500.00	0.00	500.00

Figure 23: Edit Model

View Lab Status will display the current status of the list of investigations that's been ordered without the need to access the lab order screen, thus allowing you to update the status to the patient instantly.



Test Status

PatientKey	Patient Name	ReferredBy	Provider	Order Date
202004_003	Santhosh	Dr. Uma M.B.B.S		05/04/2020 01:10

Test Name	Status
LIVER FUNCTION TEST - LFT	Bill Paid
X-RAY ARM AP - Upper arm	Bill Paid
LIPID PROFILE	Bill Paid
COMPLETE BLOOD COUNT - CBC	Bill Paid

Patient Information:
 Name: Santhosh, ID: 202004_003, Age: 40 years 3 months, Gender: M, Mobile: 9832039223
 OP No: 10, Bill No: OPC2021-264, Consultant: Dr. Uma M.B.B.S, Date: 03/04/2020 10:42

Payment Type: Cash

Items	Qty	Price	Discount %	Total Price
LIPID PROFILE		500.00	0.00	500.00
COMPLETE BLOOD COUNT - CBC		250.00	0.00	250.00
X-RAY ARM AP - Upper arm		400.00	0.00	400.00
LIVER FUNCTION TEST - LFT		800.00	0.00	800.00

Total : 1950.00
Amount Receivable : 1950.00
Amount Received : 1950.00

Loyalty Points Earned : 3

Received By: Mohammed Siddiq

Figure 24: View Lab Status

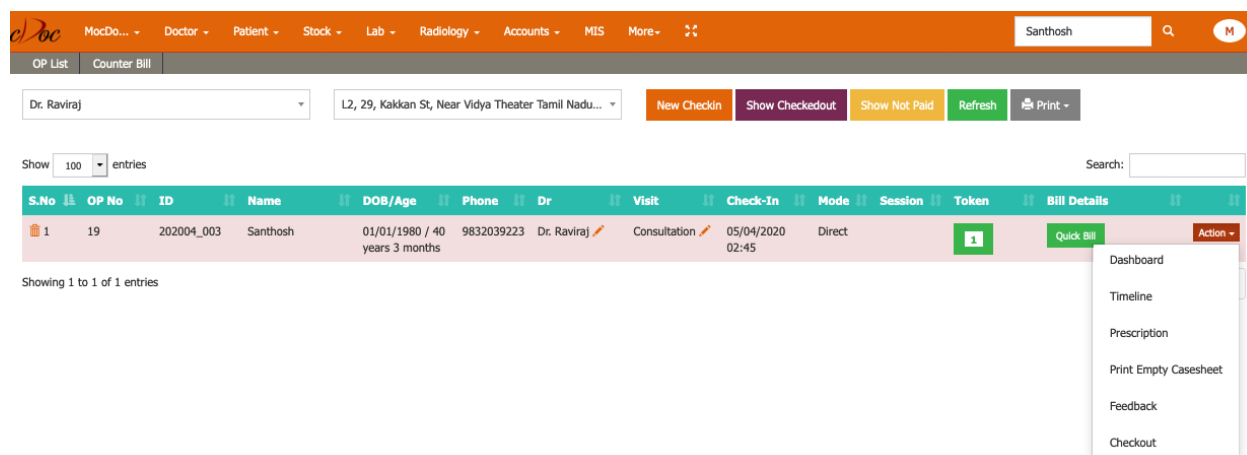
You can instantly share the softcopy of the bill just by clicking on the **SMS & Email** button under the action menu.

Note: You might not be able to access some of the features discussed here unless your the account administrator provides you with the necessary access.

4.6. Feedback and Check-out

To collect feedback,

- Goto the OP Check-In List page.
- Click on the option '**Feedback**' under the '**Action**' list against the respective patient.



S.No	OP No	ID	Name	DOB/Age	Phone	Dr	Visit	Check-In	Mode	Session	Token	Bill Details	Action
1	19	202004_003	Santhosh	01/01/1980 / 40 years 3 months	9832039223	Dr. Raviraj	Consultation	05/04/2020 02:45	Direct		1	Quick Bill	Feedback

Figure 25: OP Check-In List Page

- You'll be redirected to the feedback page.

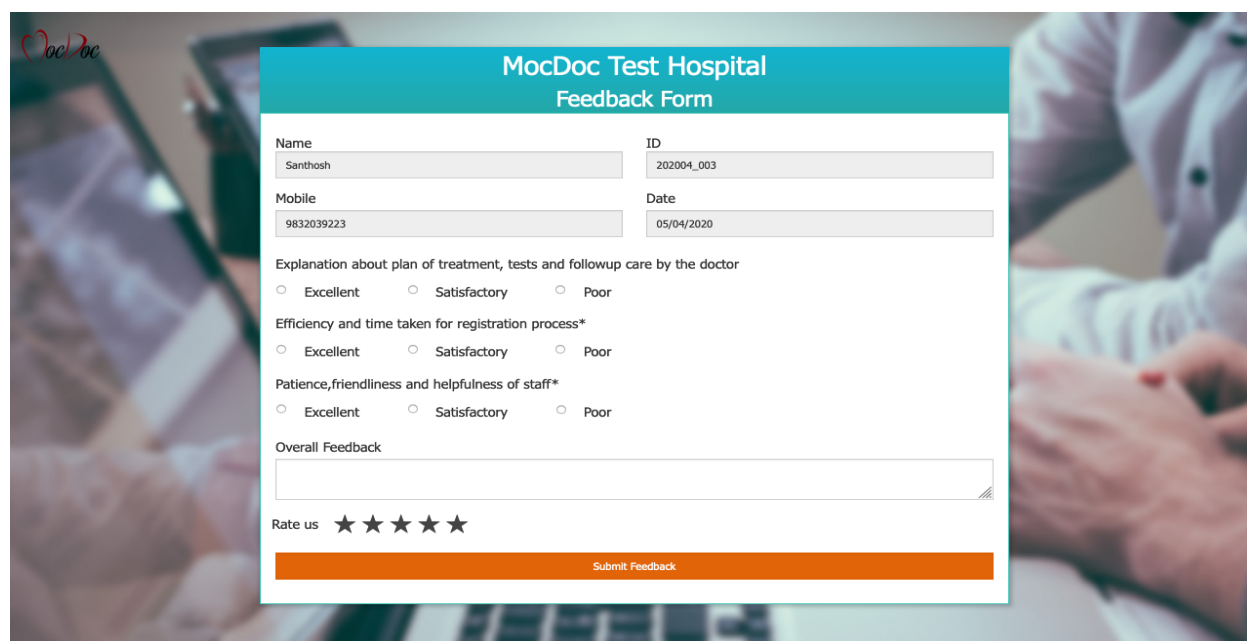


Figure 26: Feedback Page

- Ask the patient to complete the form and click on the submit button to finish the process.

The feedback form attached above is customizable. You could request your administrator to customize the form as per your needs.

Finally to **Check Out** the patient,

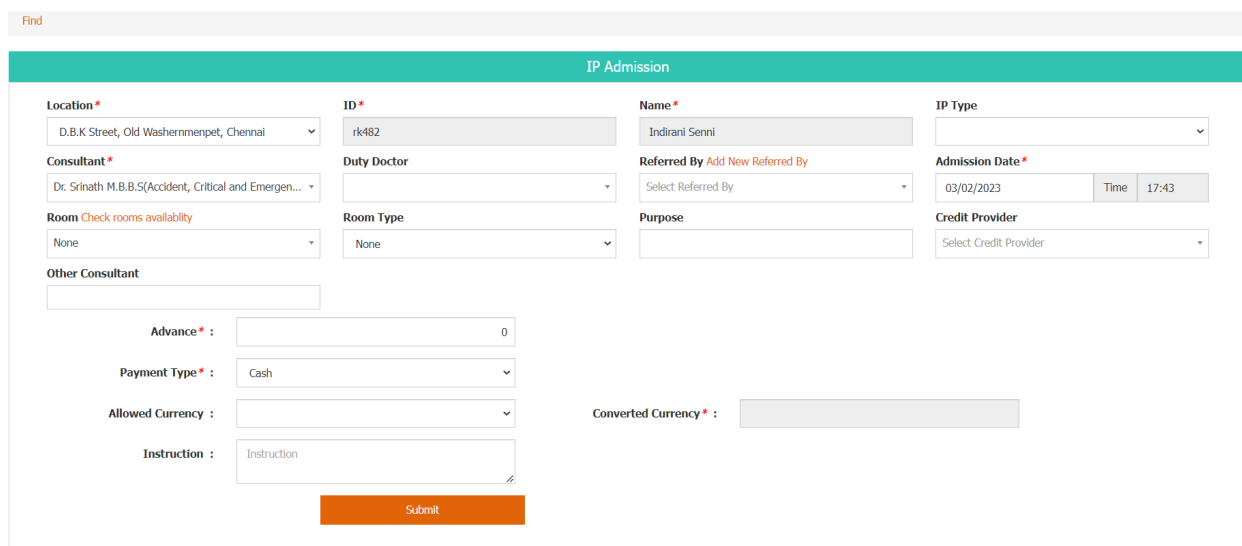
- Goto the OP Check-In List page.
- Click on the option '**Checkout**' under the '**Action**' list against the respective patient.

With the above step, the patient would be checked out and the patient name will be knocked off from the op check-in list. You could always view the checked outpatient records just by clicking on the '**Show Checked Out**' button located at the top.

5. IP Management

To admit a patient,

- Click on '**Patient**' and select '**Register Patient**' if the patient isn't registered.
- If the patient is already registered, search for the patient in the '**Find Patient**' screen.
- Click on option More to choose either '**IP Admission**' or '**Daycare Admission**'
- You'll be redirected to the admission screen based on the selected option.
- Select the primary consultant name and key in other required information.
- Finally, click on the '**Submit**' button to successfully admit the patient.



The screenshot shows the 'IP Admission' form with the following fields and values:

- Location ***: D.B.K Street, Old Washermenpet, Chennai
- ID ***: rk482
- Name ***: Indirani Senni
- IP Type**: (empty dropdown)
- Consultant ***: Dr. Srinath M.B.B.S(Accident, Critical and Emergen...
- Duty Doctor**: (empty dropdown)
- Referred By**: Add New Referred By (empty dropdown)
- Admission Date ***: 03/02/2023, Time: 17:43
- Room**: Check rooms availability (empty dropdown)
- Room Type**: None
- Purpose**: (empty dropdown)
- Credit Provider**: Select Credit Provider (empty dropdown)
- Other Consultant**: (empty text field)
- Advance ***: 0
- Payment Type ***: Cash
- Allowed Currency ***: (empty dropdown)
- Converted Currency ***: (empty text field)
- Instruction**: Instruction
- Submit**: (orange button)

Figure 27: IP Admission Screen

All the selectable fields in the admission screen are optional except for the primary consultant name. The room no field can be made mandatory if required.

5.1. Understanding IP List

This page will give real-time updates on the list of patients who are currently admitted in the hospital and allows the staff to carry out the treatment, financial and other activities from a single page.

Let's look into the list of options that are available in the IP list screen,

Location indicates the work location that you've been assigned to. In case of multiple locations, you could switch between the locations and access the respective in-patient records if you have access to more than one location.

Doctor Filter will allow you to quickly switch between the consultants and access their respective patient records.

Manage IPManage SurgeryManage Ward Request

Manage IP

D.B.K Street, Old Washermenpet, Chennai

Show All

IP List

IP List Detailed

Today's IP List Detailed

Filter

Show100entries

Search:

S.No	IP/Daycare No	ID	Name	Age	Gender	Requested By	Type	IP Type	Admitted On	Room	Days	Bills
1	274	rk495	Prabhu		M	Dr. Devanathan Pandiyan Kulotungan M.B.B.S, M.B.B.S(General Medicine)	IP		21/01/2023 16:31	G1/ROOM 101 (SEMI PVT B 2) on Floor 1	14	Total: 100.00 Discount: 0.00 Advance: 1000.00 Co-Payment: 0.00 Amt Payable: (-)900.00
						Duty Doctor:						
						Referred By:						
2	276	rk473	Ashish TEst	44 years 1 months 22 days	M	Dr. Devanathan Pandiyan Kulotungan M.B.B.S, M.B.B.S(General Medicine)	IP		24/01/2023 16:34	Not Allocated	11	Total: 91400.00 Discount: 0.00 Advance: 0.00 Co-Payment: 0.00 Amt Payable: 91400.00
						Duty Doctor:						
						Referred By:						
3	278	rk498	Sailesh Insurance Provider: Aasandha		M	Dr. ASIF IQBAL M.B.B.S(Ophthalmologist(Eye Care))	IP		03/02/2023 17:53	Not Allocated	1	Total: 0.00 Discount: 0.00 Advance: 1000.00 Co-Payment: 0.00

Showing 1 to 6 of 6 entries

Previous

1

Next

Figure 28: IP List Screen

IP List will allow you to print the admitted patient list with their basic information.

IP List Detailed will allow you to print the admitted patient list with a detailed breakdown of services and their cost.

Filter will allow you to filter and display the admitted patients on a specific floor.

The Action button will provide you with a set of options with which you could perform your routine IP tasks & access the protected health information.

Patient Dashboard | IP Spot Bill | IP Main Bill | Casesheet | Ward Request | Print Admission Slip | Print Admission Barcode | Cancel Admission | Feedback | Other Consultant

Manage IP
Manage Surgery
Manage Ward Request

Manage IP

Demo Hospital, Kovil Street, Palladam, Erode
Show All

IP List
IP List Detailed
Today's IP List Detailed
Filter

Show 100 entries
Search:

S.No	IP/Daycare No	ID	Name	Age	Gender	Requested By	Type	IP Type	Admitted On	Room	Days	Bills
1	223	CH32	Karthik Suburaj		M	Dr. Mehajabeen M.B.B.S(Diabetologist)	IP		27/06/2022 18:45	Not Allocated	222	Total: 45080.00
Duty Doctor: Referred By:												
2	IP-1	rk497	Indirani Senni Insurance Provider: Asandha TPA: -- self Pre-Auth: Approved: Approval No:			Dr. ASIF IQBAL M.B.B.S(Ophthalmologist(Eye Care))	IP		03/02/2023 17:55	Not Allocated	1	
Duty Doctor: Referred By:												

Showing 1 to 2 of 2 entries

Dashboard
IP Spot Bill
IP Main Bill
Casesheet
Ward Request
Book OT
Transfer Room
Print Admission Slip
Print Admission Barcode
Cancel Admission
Feedback
Other Consultant

Figure 29: In-Patient Action List

5.2. IP Spot Bill

The IP Spot bill will allow you to generate an instant bill for the treatments/services that need to be billed separately.

Manage IP
Manage Surgery
Manage Ward Request

×

IP Spot Bill

Name: Karthik Suburaj
ID: CH32
Age:
Gender: M
Mobile: 9003146571
Consultant: Dr. Mehajabeen M.B.B.S(Diabetologist)

Bill

S.No	Particulars	Date	Qty	Amount	GST(%)	Total
Dr	Particulars		Qty	Amount	GST(%)	Total
Dr. Devanathan Pandiyan Kul...	Particular		1	Amount		Total

Additional Notes:

Discount(%)
0
Discount
0
Amount Receivable
0.00
Amount Received
0.00

Payment Mode :
☒ Single
☐ Multiple

Cash Tendered
Balance

Payment Type * :
Cash

Save
Dashboard

Past Orders

#	Name	Dr	Amt
1	GROUPING AND RH TYPING	Dr. Mehajabeen M.B.B.S(Diabetologist)	80.00

Figure 30: IP Spot Bill

The services/treatments added to the IP Spot bills will not be a part of the IP main bill and due payments are not allowed in the IP Spot bill.

5.3. IP Main Bill

The IP main bill is one of the important and frequently used screens until a patient gets discharged. This screen will give you a detailed insight into the complete financial records of the patient since the admission and allows you to update the treatments, services, and investigations rendered to the patient.

IP Main Bill

Names: Indirani Senni **ID:** rk497 **Age:** **Gender:** **Mobiles:** 9666670076
Consultant: Dr. ASIF IQBAL M.B.B.S.(Ophthalmologist(Eye Care)) **D.O.A:** 03/02/2023 17:55

Dashboard

Search Particulars

S.No	Particulars	Doctor	Date	Qty	Amount	GST(%)	Total	
1.	Consultation	Dr. ASIF IQBAL M.B.B.S.(Ophthalmologist(Eye Care))	03/02/2023 18:11	1	500.00	0.00	500.00	✕
2.	ORTHOGNATHIC SURGERY- SINGLE JAW	Dr. ASIF IQBAL M.B.B.S.(Ophthalmologist(Eye Care))	03/02/2023 18:11	1	60000.00	0.00	60000.00	✕

Dr Dr. ASIF IQBAL M.B.B.S.(Oph...

Particulars Particular

Qty 1

Amount Amount

GST(%) v

Total Total

Add Add

Additional Note:

Total 60500.00

Discount(%) 0.00

Discount Amount 0.00

Advance 0.00

Co-Payment 0.00

Amount Receivable 60500.00

Credit Info: Insurance, Aasandha , , (self)

Close Bill for Discharge
Record Advance
Return Advance
+ Print Estimate
Save

Income By Dept.

TREATMENT	60500.00
TOTAL	60500.00
BALANCE	60500.00

Show All

Dynamic Package

Assign Remove

Investigations

None Specified

Advances

No advances made

Date Wise Split

Date	Amount
03/02/2023	60500.00

Lab Order Payments Show

Pharmacy Bills Show

Consumables Show

Figure 31: IP Main Bill

Let's look at the list of options & features that are available on this screen,

Convert Advance Amount will allow you to convert a specific or whole OP advance amount to the IP main bill.

Record Advance will allow you to collect an advance payment from the patient.

Return Advance will allow you to return the excess advance payment to the patient.

Print Estimate will allow you to take a printout of the estimate for the services and treatments that are added to the bill.

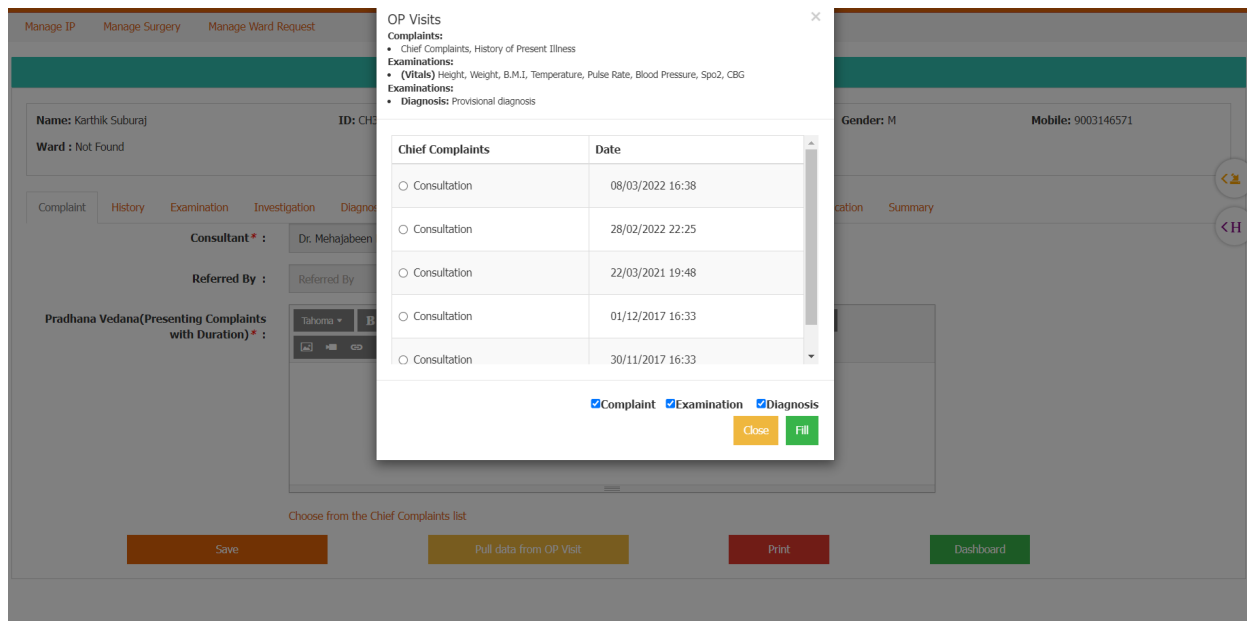
Close Bill For Discharge will allow you to close the IP main bill.

Income By Dept will give a revenue summary of each department based on the services rendered to the patient.

Investigation will list down the tests prescribed by the doctor that needs to be added to the bill.

Rooms will display the list of wards and the room that the patient stayed in from the date of admission to discharge.

One of the advantages of the IP casesheet is its ability to retrieve OP case history data and update it on the IP casesheet. This feature will be very handy when an OutPatient gets converted to InPatient.



OP Visits

Complaints:

- Chief Complaints, History of Present Illness

Examinations:

- (Vitals) Height, Weight, B.M.I, Temperature, Pulse Rate, Blood Pressure, Spo2, CBG

Diagnosis:

- Provisional diagnosis

Chief Complaints	Date
☐ Consultation	08/03/2022 16:38
☐ Consultation	28/02/2022 22:25
☐ Consultation	22/03/2021 19:48
☐ Consultation	01/12/2017 16:33
☐ Consultation	30/11/2017 16:33

☒ Complaint ☒ Examination ☒ Diagnosis

Choose from the Chief Complaints list

Figure 33: Pull OP Visit Data Modal

5.5. Ward Request

The Ward Request feature allows medical and nursing staff to effectively manage and track patient care. Through this feature, staff members can request necessary medicines, investigations, and update consultant visits and treatments provided to inpatients, all in one place.

This streamlined approach helps improve the overall efficiency and effectiveness of patient care.

Let's look at the list of options available in the ward request screen,

Lab/Radiology will allow you to raise a request for tests prescribed by the doctor and add it to the IP bill or spot bill based on your account configuration.

Treatments/Services will allow you to add the services rendered to the patient to the IP bill and update its completion status.

Packages will allow you to raise a request for an investigation package prescribed by the doctor and add it to the IP bill or spot bill based on your account configuration.

Consultant Visit will allow you to save the list of consultants who had consulted the patient and add the visiting charges to the IP bill.

Vitals will allow you to capture and track the vital record of the patient on a daily basis.

Manage IP
Manage Surgery
Manage Ward Request

Ward Request

Name: Karthik Suburaj
ID: CH32
Age:
Gender: M
Mobile: 9003146571

Lab/Radiology
Treatments/Services
Packages
Consultant Visit
Vitals
Chart
Medication
Consumables Request
Discharge

Lab/Radiology Request

Add Investigations

S.No	Consultant	Test/ Profile	Amount	
→	Dr. Devanathan Pandiyan Kulo...	Particular	Amount	Add

Add to Bill

Past Investigations

Figure 34: Ward Request

Medications will allow you to raise a request for medicines prescribed by the doctor and receive it.

Consumables will allow you to add the medicines that are used for the patients and add them to the IP bill.

Consumable Request will allow you to raise a request for the medicines that are required for ward consumption.

Discharge will allow you to initiate the discharge request for the patient.

5.6. Book OT

Book OT feature will allow the medical staff to efficiently manage the operation theater processes and streamline them.

Let's look at the list of options available on the OT screen,

Consumables will allow you to add the medicines that are used for the patients and add them to the IP bill.

Docket will allow you to upload and view the documents and images related to the procedure.

Consent Form will allow you to generate a pre-defined consent for surgery or procedure.

Anesthetist Checklist will allow you to check and update the list of things that need to be verified before the procedure.

Anesthesia Notes will allow you to update any additional information that needs to be recorded.

Surgery Checklist will allow you to check and update the list of things that need to be verified before & after the procedure.

Surgeon Notes will allow you to update any additional information about the surgery that needs to be recorded.

Add Bill Details will allow you to any additional service/procedure rendered to the patient in the IP bill.

Cancel OT will allow you to cancel the booked OT.

Manage IP
Manage Surgery
Manage Ward Request

OT

Demo Hospital, Kovil Street, Palladam, Erode
Major OT Room 1
New Appointment
Print

today
February 7, 2023
month
week
day

Tuesday	
00:00	
01:00	
02:00	
03:00	
04:00	
05:00	
06:00	Karthik Suburaj(CH32) -- (Surgeon -- Dr. Devanathan Pandiyan Kulotungan M.B.B.S, M.B.B.S(General Medicine), Anaesthetist -- Dr. ANBUCHELVAM Bint Abdul Khader Bint Abdul Rouf MS MCH DNB URO FRCS EDIN(Acute Medicine Specialist)) -- ORTHOGNATHIC SURGERY- BOTH JAWS Consent Form Checklist Add Bill Details
07:00	
08:00	
09:00	
10:00	
11:00	

Figure 35: Book OT Screen

Manage IP
Manage Surgery

OT Actions...

Date selected is 07/02/2023 06:00

Surgeon : Dr. Devanathan Pandiyan Kulotungan M.B.B.S, M.B.B.S(General Medicine)
Anaesthetist : Dr. ANBUCHELVAM Bint Abdul Khader Bint Abdul Rouf MS MCH DNB URO FRCS EDIN(Acute Medicine Specialist)

Surgeryname : ORTHOGNATHIC SURGERY- BOTH JAWS
Surgery Site :

Consent Form
Surgical Safety Checklist
Docket
Anesthesia Safety Checklist

Surgeon Notes
Anaesthetist Notes
Add Consumables
Add Bill Details

Cancel OT

SMS Visitor: ☐
SMS Doctor: ☐

Reason for cancelling

Cancel

Close

Figure 36: OT Action Modal

5.7. Transfer Room

The option ‘**Transfer Room**’ will allow you to allocate a room to the In-Patient or transfer the patient from one room to another.

Manage IP
Manage Surgery
Manage Ward Request

Transfer Room

Name: Karthik Suburaj	ID: CH32	Age:	Gender: M	Mobile: 9003146571
-----------------------	----------	------	-----------	--------------------

Bed Transfer

Name *

Allocation Date *

Admission Time *

Room *

Room Type *

[Click here to check the rooms availability](#)

Room Type needs to be set to customize bill options like Nursing, Bed Charges, Medical Attendance for a Bed

Submit

Figure 37: Transfer Room

5.8. Print Admission Barcode

The option ‘Print Admission Barcode’ will allow you to print the IP admission barcode that can be pasted on the relevant physical records of the patient for identification purposes.

Dr. Mehajabeen Nursing Hospital

Name : Karthik Suburaj
Age :
Gender : M
Phone : 9003146571
ID : CH32
Date : 27/06/2022 18:45
Address :
Consultant : Dr. Mehajabeen M.B.B.S(Diabetologist)

IP No :223



Figure 38: IP Admission Barcode

5.9. Print Admission Slip

The option '**Print Admission Slip**' will allow you to print the Admission Slip for the admitted patient which can be documented.

Dr. Mehajabeen Nursing Hospital
 Kovil Street, Palladam, Erode-600013
 Phone:0000000000
 Email: shasid0@gmail.com

IP ADMISSION SLIP

Name	Age/Gender	ID	IP No: 223
Karthik Suburaj	/M	CH32	
Father/Husband/Guardian	Marital Status	Phone	Room No/Floor
	Unknown	9003146571	/

Referred By:

COMPANY DETAILS Company Name: Employee ID: Type: Reference No:				
CONTACT ADDRESS				
CONSULTANT Dr. Mehajabeen M.B.B.S(Diabetologist)	SIGNATURE			
<table border="0" style="width: 100%;"> <tr> <td style="width: 33%; vertical-align: top;"> ADMISSION Date: 27/06/2022 Time: 18:45 Instruction: </td> <td style="width: 33%; vertical-align: top;"> ADVANCE PAYMENT MLC: Yes / No MLC No: Admission Type: </td> <td style="width: 34%; vertical-align: top;"> Amount: ₹7,200.00 (RUPEES SEVEN THOUSAND TWO HUNDRED ONLY) </td> </tr> </table>		ADMISSION Date: 27/06/2022 Time: 18:45 Instruction:	ADVANCE PAYMENT MLC: Yes / No MLC No: Admission Type:	Amount: ₹7,200.00 (RUPEES SEVEN THOUSAND TWO HUNDRED ONLY)
ADMISSION Date: 27/06/2022 Time: 18:45 Instruction:	ADVANCE PAYMENT MLC: Yes / No MLC No: Admission Type:	Amount: ₹7,200.00 (RUPEES SEVEN THOUSAND TWO HUNDRED ONLY)		
FINAL DIAGNOSIS	PROCEDURE			
DISCHARGE Date: Time:	CONDITION ON DISCHARGE Normal & Active / Stable & Well / Deceased / AMA / Referred To Date: Time: Consultant Signature:			

Figure 39: IP Admission Slip

5.10. Other Consultant

The option '**Other Consultant**' will allow you to include the additional consultants and surgeons who are treating the patient in the IP admission data.

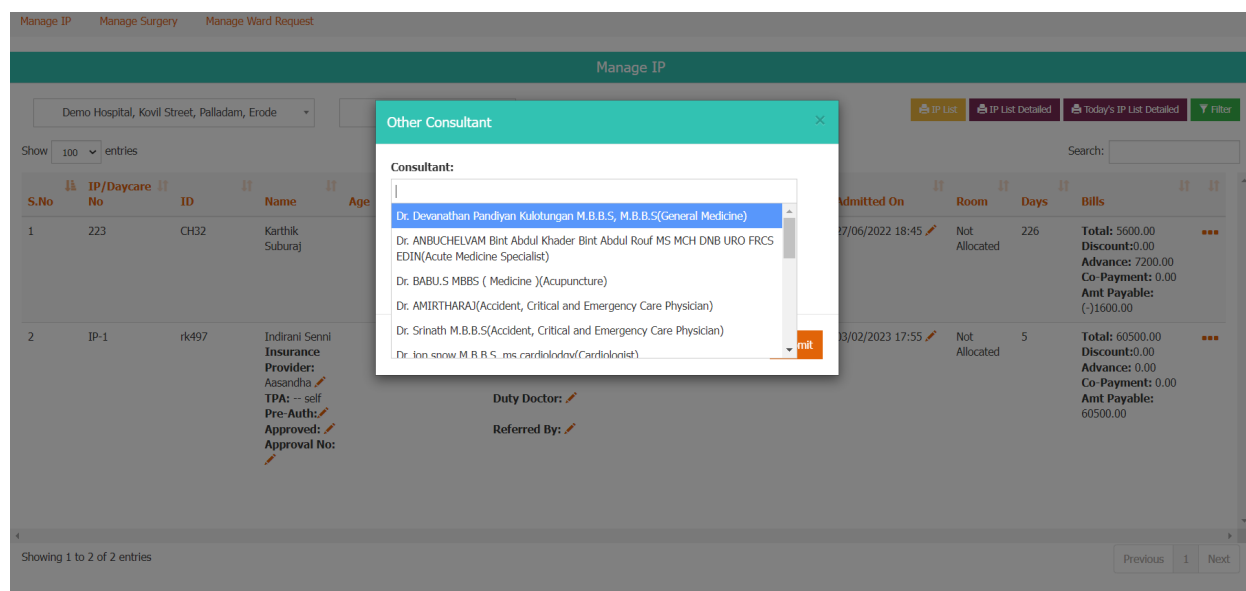


Figure 40: Other Consultant Modal

5.11. Discharge Summary

The preparation of a discharge summary is a crucial and final step in discharging an InPatient, as it contains a detailed medical and treatment record of the patient since admission.

At MocDoc, there are two types of discharge summaries available:

- Form Summary
- Template Summary

Form Summary

The Form Summary is a compilation of pre-defined sections that allows the doctor to key in the patient's medical condition, treatments, and medicines administered during their stay. The doctor can choose to only fill in the required fields and leave out any unnecessary information.

Manage IP
Manage Surgery
Manage Ward Request

Dashboard
Profile
Visit
Bills
Tests
Rx
MRD
Message Centre
Appointment
Timeline
Recordings

Form Summary

Name: Mr.Lucas
ID: 201704_007
Age: 68 years 4 months 28 days
Gender: M
Mobile: 7092912496

Patient
Diagnosis / ICD10
Risk Fall Assessment
Complaint
Gen. Exam
Vitals
Syst Exam
Musc/Skel Exam
Investigation
Notes
Treatment/Course
Medication
On Discharge

Discharge Summary

Show Timestamp in Print: ☐

D.O.Admission:	21/01/2021	Time	02:26	D.O.Discharge:	15/07/2021	Time	19:54
D.O.Surgery:		Time		D.O.Delivery:		Time	

Save
Print
Email
Dashboard

Form Summary

Manage IP
Manage Surgery
Manage Ward Request

Dashboard
Profile
Visit
Bills
Tests
Rx
MRD
Message Centre
Appointment
Timeline
Recordings

Form Summary

Name: Mr.Lucas
ID: 201704_007
Age: 68 years 4 months 28 days
Gender: M
Mobile: 7092912496

Patient
Diagnosis / ICD10
Risk Fall Assessment
Complaint
Gen. Exam
Vitals
Syst Exam
Musc/Skel Exam
Investigation
Notes
Treatment/Course
Medication
On Discharge

Chief Complaints

Chief Complaints:

Choose from the Chief Complaints list

History of Present Illness:

Figure 41: Form Summary

Template Summary

On the other hand, the Template Summary allows doctors to create their own discharge summary templates based on the patient's medical condition, procedures, and surgeries. Doctors can choose and select any of the templates among the many available to create a customized discharge summary for the patient.

Manage IP
Manage Surgery
Manage Ward Request

Dashboard
Profile
Visit
Bills
Tests
Rx
MRD
Message Centre
Appointment
Timeline
Recordings

Template Summary

Name: M.Lucas
ID: 201704_007
Age: 68 years 4 months 28 days
Gender: M
Mobile: 7092912496

Patient
Diagnosis / ICD10
Risk Fall Assessment
Investigation
Medication
Template

Discharge Summary

Show Timestamp in Print: ☐

D.O.Admission:	21/01/2021	Time	02:26	D.O.Discharge:	15/07/2021	Time	19:54
D.O.Surgery:		Time		D.O.Delivery:		Time	

Save
Print
Email
Dashboard

Figure 42: Template Summary

In addition, doctors can also update the Condition on Discharge in both the discharge summary formats. Based on the status selected, the title of the discharge summary will be updated to the following,

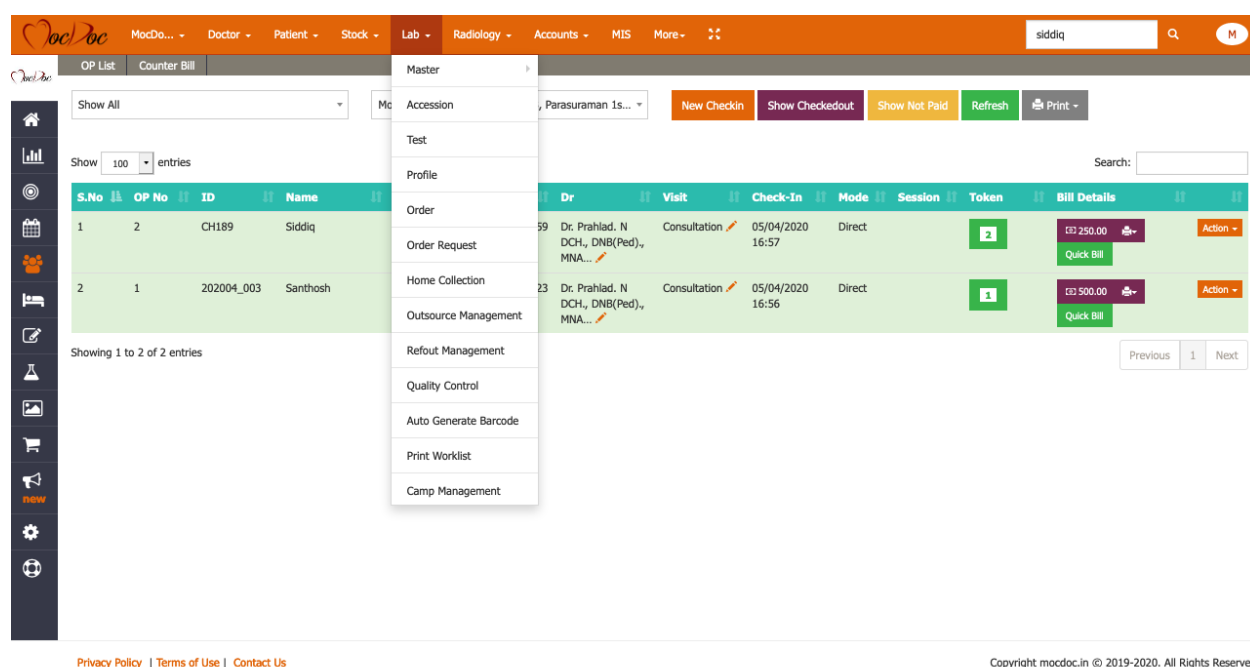
Discharge Summary | LAMA Summary | DAMA Summary | Death Summary

6. Laboratory/Radiology Management

The lab order screen is one of the crucial screens in the application as the 'Analytical' & 'Post - Analytical' phases of the samples are completely carried out here.

To access the lab order screen,

- Click on '**Lab**' and select '**Order**' from the top menu panel



The screenshot shows the MocDoc application interface. The top navigation bar includes 'Lab' and 'Radiology'. A dropdown menu is open under 'Lab', listing various options including 'Order'. The main content area displays a table of lab orders with columns for S.No, OP No, ID, Name, Dr, Visit, Check-In, Mode, Session, Token, and Bill Details. Two entries are visible: one for Siddiq (CH189) with a bill of 250.00, and another for Santhosh (202004_003) with a bill of 500.00. The interface also includes a sidebar with various icons and a footer with 'Privacy Policy | Terms of Use | Contact Us' and 'Copyright mocdoc.in © 2019-2020. All Rights Reserved.'

Figure 43: Lab Order Panel

The Lab Order Screen comes with two different views,

- **Default Lab Order View**
- **Status Based Order View**

Default Lab Order View: In this view, all the orders that are generated will appear on a single page irrespective of the status of the order which means you do not have to navigate to different screens. This view is best suited for laboratories with a lesser volume of samples.

Status Based Order View: In this view, the lab orders will be segregated & grouped based on the individual investigation's order status. This view is best suited for laboratories with a high volume of samples.

Lab Misc

MocDoc Test Hospital, No 166/33, Parasuraman Is... 05/04/2020 05/04/2020

Show 100 entries Search:

Patient	Referred By	Provider	Type	Date	Status	
Siddiq Gender: M Age: 26 years ID: CH189 Mobile: 9003184659	Dr. Prahlad. N DCH, DNB(Ped)....		O/P	05/04/2020	Bill Paid Emergency	View
Santhosh Gender: M Age: 40 years 3 months ID: 202004_003 Mobile: 9832039223	Dr. Prahlad. N DCH, DNB(Ped)....		O/P	05/04/2020	Sample Accepted	View

Showing 1 to 2 of 2 entries Previous 1 Next

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Figure 44: Default Lab Order View

Pending Accession Pending Completion Pending Verification Pending Approval Pending Print Printed All Misc

MocDoc Test Hospital, No 166/33, Parasura... 05/04/2020 05/04/2020

Show 100 entries Search:

Patient	Referred By	Provider	Type	Date	Status	
Siddiq Gender: M Age: 26 years ID: CH189 Mobile: 9003184659	Dr. Prahlad. N DCH, DNB(Ped)....		O/P	05/04/2020	Bill Paid Emergency	View

Showing 1 to 1 of 1 entries Previous 1 Next

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Figure 45: Status Based Order View

Let's get familiarized with the options that are available in the lab order screen,

Location Filter indicates the work location that you've been assigned to. In case of multiple locations, you could switch between the locations & access the respective lab orders if you have access to more than one location.

You can access the lab orders of any time period just by switching between the dates using the **Date Filter** located at the top. In a single stretch you'll be able to fetch & view the lab orders of 15 days for any given period.

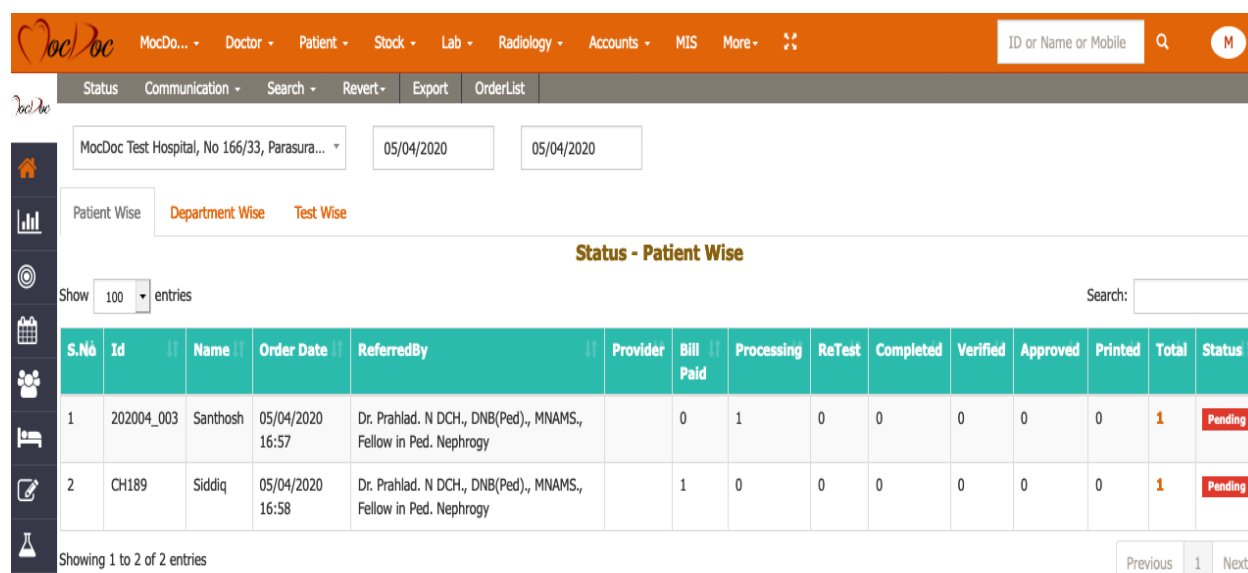
Status Filter will list down the lab orders based on the sample's status that you've selected. This option is available only for the Default Lab Order View.

The **MISC** page on the lab order screen consists of a bunch of features that'll help the laboratory users to efficiently drive their daily operations. Let's look into it,

Status | Communications | Search | Revert | Export | Order List

The **Status** page will give you brief information on the processing status of the investigations that's been ordered for the selected period. The status pages comes with three different views,

- Patient Wise Status
- Department Wise Status
- Test Wise Status



The screenshot displays the 'Status - Patient Wise' view in the MocDoc application. The interface includes a top navigation bar with various menu items and a search bar. Below the navigation bar, there are filters for location (MocDoc Test Hospital, No 166/33, Parasura...), dates (05/04/2020), and a view selector (Patient Wise, Department Wise, Test Wise). The main content area shows a table of lab orders. The table has 15 columns: S.No, Id, Name, Order Date, ReferredBy, Provider, Bill Paid, Processing, ReTest, Completed, Verified, Approved, Printed, Total, and Status. Two entries are listed, both with a status of 'Pending'.

S.No	Id	Name	Order Date	ReferredBy	Provider	Bill Paid	Processing	ReTest	Completed	Verified	Approved	Printed	Total	Status
1	202004_003	Santhosh	05/04/2020 16:57	Dr. Prahlad. N DCH., DNB(Ped), MNAMS, Fellow in Ped. Nephrogy		0	1	0	0	0	0	0	1	Pending
2	CH189	Siddiq	05/04/2020 16:58	Dr. Prahlad. N DCH., DNB(Ped), MNAMS, Fellow in Ped. Nephrogy		1	0	0	0	0	0	0	1	Pending

Showing 1 to 2 of 2 entries

Previous 1 Next

Figure 46: Patient Wise Status

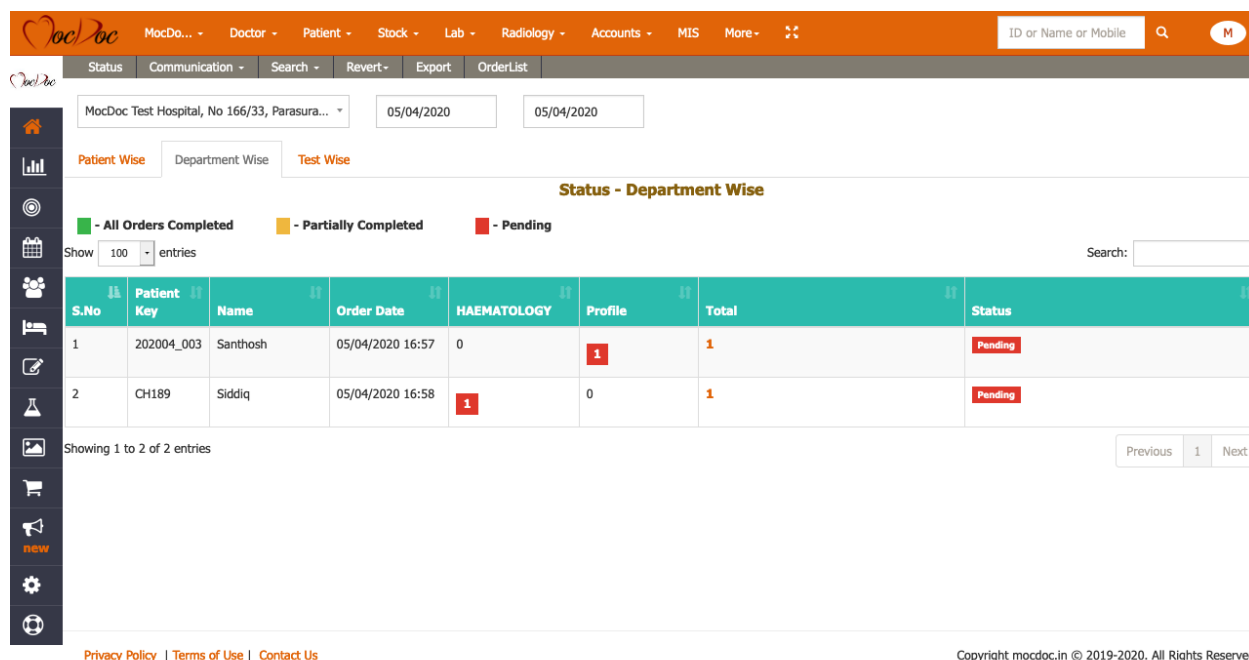


Figure 47: Department Wise Status

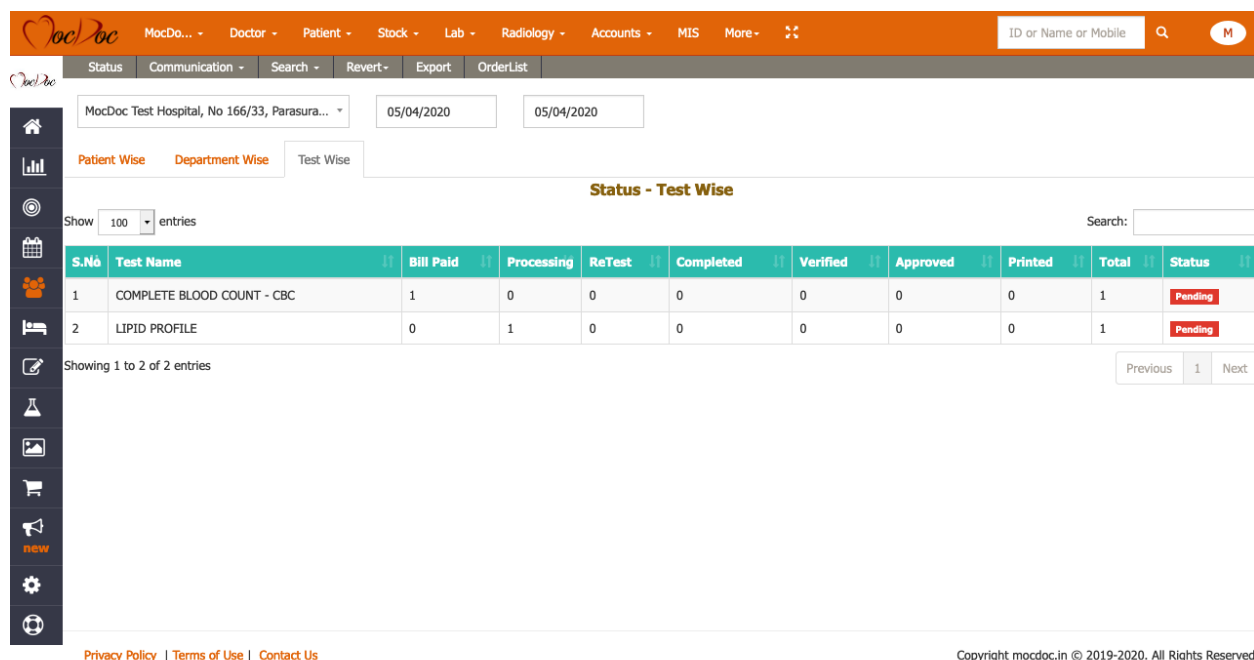


Figure 48: Test Wise Status

Communications will enable you to dispatch & print the softcopy of the lab reports in bulk at once. Following are the available options under the communications menu,

- Bulk Email
- Email Sent
- Bulk SMS
- SMS Sent
- Bulk Print

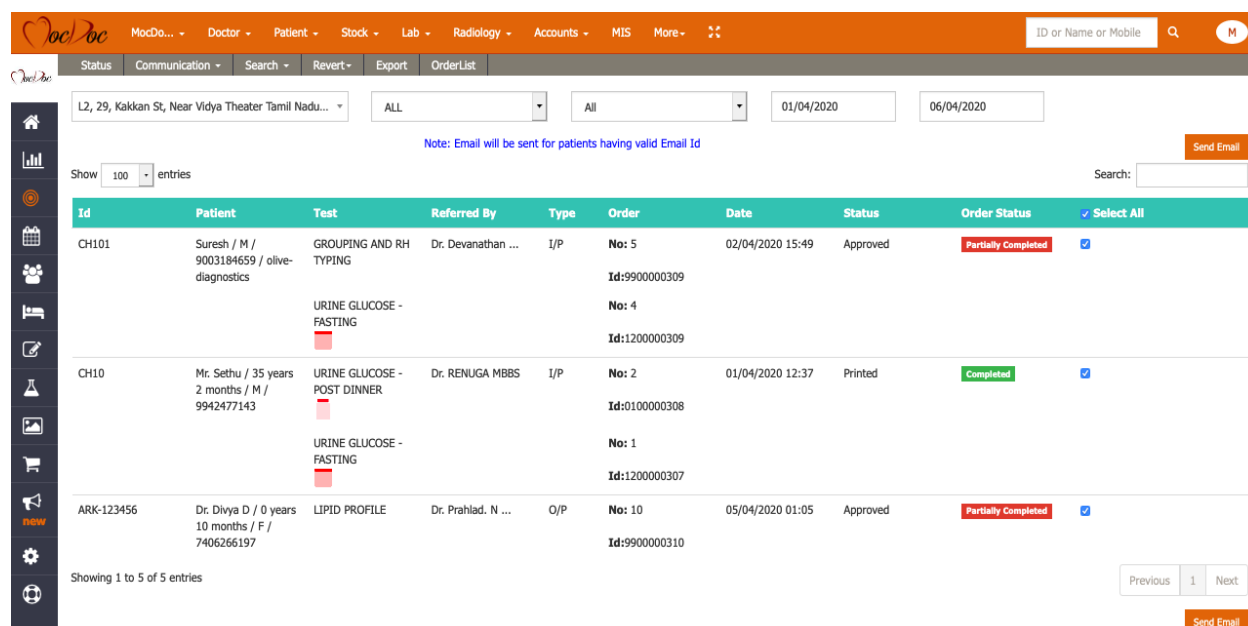
Bulk Email will display only the list of ordered investigations that's been '**Approved**' for which the email is yet to be triggered. This screen comes with two filters,

You can select any of your associated B2Bs listed down in the **Provider Filter** to view their respective lab orders.

The **Status Filter** will allow you to choose to view the lab orders that are either '**Completed**' or '**Partially Completed**' or '**both**'.

The filter **Completed** will display the orders only if all the investigations of a bill gets approved.

Whereas the filter **Partially Completed** will display the partial orders (i.e) only the set of investigations that are approved ignoring the rest.



Id	Patient	Test	Referred By	Type	Order	Date	Status	Order Status	Select All
CH101	Suresh / M / 9003184659 / olive-diagnostics	GROUPING AND RH TYPING URINE GLUCOSE - FASTING	Dr. Devanathan ...	I/P	No: 5 Id:9900000309 No: 4 Id:1200000309	02/04/2020 15:49	Approved	Partially Completed	☒
CH10	Mr. Sethu / 35 years 2 months / M / 9942477143	URINE GLUCOSE - POST DINNER URINE GLUCOSE - FASTING	Dr. RENUGA MBBS	I/P	No: 2 Id:0100000308 No: 1 Id:1200000307	01/04/2020 12:37	Printed	Completed	☒
ARK-123456	Dr. Divya D / 0 years 10 months / F / 7406266197	LIPID PROFILE	Dr. Prahlad. N ...	O/P	No: 10 Id:9900000310	05/04/2020 01:05	Approved	Partially Completed	☒

Figure 49: Bulk Email - Communications

Email Sent will show the email log details of the lab orders for the selected period.

Email - Completed

S.No	Id	Patient	Test	Referred By	Sent By	Sent To	Sent At	Type
1	CH10	Mr. Sethu / 35 years 2 months / M / 9942477143	URINE GLUCOSE - POST DINNER	Dr. RENUGA MBBS	Mohammed Siddiq	siddiq.a@mocdoc.com	06/04/2020 10:57	manual
			URINE GLUCOSE - FASTING					

Showing 1 to 2 of 2 entries

Previous 1 Next

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Figure 50: Email Sent - Communications

Similar to **Bulk Email**, the **Bulk SMS** will display only the list of ordered investigations that's been '**Approved**' for which the sms is yet to be triggered.

Bulk SMS - Communications

Note: SMS will be sent for patients having valid Mobile No

Id	Patient	Test	Referred By	Type	Order	Date	Status	Order Status	Select All
CH101	Suresh / M / 9003184659 / olive-diagnostics	GROUPING AND RH TYPING	Dr. Devanathan ...	I/P	No: 5 Id:9900000309	02/04/2020 15:49	Approved	Partially Completed	☒
		URINE GLUCOSE - FASTING			No: 4 Id:1200000309				
CH10	Mr. Sethu / 35 years 2 months / M / 9942477143	URINE GLUCOSE - POST DINNER	Dr. RENUGA MBBS	I/P	No: 2 Id:0100000308	01/04/2020 12:37	Printed	Completed	☒
		URINE GLUCOSE - FASTING			No: 1 Id:1200000307				
ARK-123456	Dr. Divya D / 0 years 10 months / F / 7406266197	LIPID PROFILE	Dr. Prahlad. N ...	O/P	No: 10 Id:9900000310	05/04/2020 01:05	Approved	Partially Completed	☒

Showing 1 to 5 of 5 entries

Previous 1 Next

Send SMS

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Figure 51: Bulk SMS - Communications

SMS Sent will show the sms log details of the lab orders for the selected period.

MocDoc...

Doctor

Patient

Stock

Lab

Radiology

Accounts

MIS

More

9942477143

Q

M

Status

Communication

Search

Revert

Export

OrderList

L2, 29, Kakkani St, Near Vidya Theater Tamil Nadu...

ALL

All

06/04/2020

06/04/2020

SMS - Completed

Show 100 entries

Search:

S.No	Id	Patient	Test	Referred By	Sent By	Sent To	Sent At
1	ARK-123456	Dr. Divya D / 0 years 10 months / F / 7406266197	LIPID PROFILE	Dr. Prahlad, N ...	Mohammed Siddiq	7406266197	06/04/2020 11:13
2	CH10	Mr. Sethu / 35 years 2 months / M / 9003184659	URINE GLUCOSE - FASTING	Dr. RENUGA MBBS	Mohammed Siddiq	9942477143	06/04/2020 11:13
			URINE GLUCOSE - POST DINNER				
3	CH101	Suresh / M / 9003184659 / olive-diagnostics	URINE GLUCOSE - FASTING	Dr. Devanathan ...	Mohammed Siddiq	9003184659	06/04/2020 11:13
			GROUPING AND RH TYPING				

Showing 1 to 5 of 5 entries

Previous 1 Next

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Figure 52: SMS Sent - Communications

Similar to the above options, **Bulk Print** will also display the list of lab orders that's been approved for the selected period and you can instantly print all the reports without going through the trouble of clicking the print button for every individual report.

Showing 1 to 5 of 5 entries

Previous 1 Next

Print

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Figure 53: Bulk Print - Communications

Note: The order would not be Emailed or Printed if the patient or the provider has any outstanding due payments.

Search will allow you to extensively search & fetch the lab order records with various criteria effectively. Following are available options under the search menu,

- List By Patient
- List By Test
- List By Sample Id
- List By Bill No

List By Patient will fetch you the lab orders of a patient since inception irrespective of the time period. You'll have to use the Patient Name, Mobile Number & Patient ID as the search parameters.

oDoc

MocDa...

Doctor

Patient

Stock

Lab

Radiology

Accounts

MIS

More...

9942477143

Q

M

Status

Communication

Search

Revert

Export

OrderList

29, Kakkann St, Near Vidya Theater Tamil Nadu, W...

santhosh

Q

Show

100

entries

Search:

Patient	Referred By	Provider	Type	Date	Status	
Santhosh Gender: M Age: 40 years 3 months ID: 202004_003 Mobile: 9832039223	Dr. Sneha M.B.B.S		O/P	05/04/2020	Bill Paid	View
Santhosh Gender: M Age: 40 years 3 months ID: 202004_003 Mobile: 9832039223	Dr. Uma M.B.B.S		O/P	05/04/2020	Sample Accepted	View
Santhosh Gender: M Age: 40 years 3 months ID: 202004_003 Mobile: 9832039223	Dr. Uma M.B.B.S		O/P	05/04/2020	Completed	View

Showing 1 to 3 of 3 entries

Previous

1

Next

Figure 54: List By Patient

List By Test will fetch you the lab orders of a specific investigation or a profile. In a single stretch, you'll be able to fetch & view the lab orders of 15 days for any given period.

Figure 55: List By Test

List By Sample Id will fetch you the order of a specific sample which can be either an investigation or a profile. In a single stretch, you'll be able to fetch & view the lab order of 15 days for any given period.

The screenshot shows the MocDoc interface with the 'OrderList' tab selected. The search criteria are set to 'Sample ID' with the value '9900000310'. The results table shows two entries for patient Dr. Divya D, both referred by Dr. Prahlad. N DCH., DNB(Ped)...., with a status of 'Approved Emergency' and 'Sample Accepted'.

Patient	Referred By	Provider	Type	Date	Status
Dr. Divya D Gender: F Age: 0 years 10 months ID: ARK-123456 Mobile: 7406266197	Dr. Prahlad. N DCH., DNB(Ped)....		O/P	05/04/2020	Approved Emergency
Dr. Divya D Gender: F Age: 0 years 10 months ID: ARK-123456 Mobile: 7406266197	Dr. Prahlad. N DCH., DNB(Ped)....		O/P	05/04/2020	Sample Accepted

Figure 56: List By Sample ID

List By Bill No will fetch you the lab orders of a specific bill number irrespective of the time period. You'll have to use the bill number as the search parameter.

The screenshot shows the MocDoc interface with the 'OrderList' tab selected. The search criteria are set to 'Bill No' with the value 'OPC1920-60'. The results table shows one entry for patient Rajini, referred by MEDICARE LAB VALAYANCHIRANGARA, with a status of 'Printed'.

Patient	Referred By	Provider	Type	Date	Status
Rajini Age: 25 years 7 months ID: 201705_010 Mobile: 9003185679	MEDICARE LAB VALAYANCHIRANGARA	MEDICARE LAB VALAYANCHIRANGARA	O/P	02/01/2020	Printed

Figure 57: List By Bill No

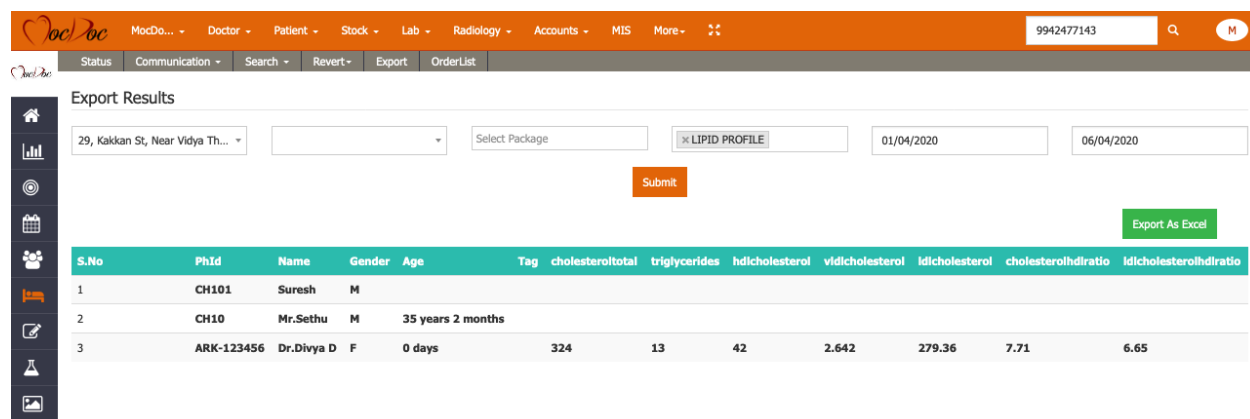
Revert would allow you to restore the lab orders that were 'Rejected' & 'Not Performed'.

The screenshot shows the MocDoc interface with the 'Revert' tab selected. The search criteria are set to 'Revert' with the value '05/04/2020'. The results table shows one entry for patient Santhosh, referred by Dr. Sneha M.B.B.S, with a status of 'Revert'.

Patient	Referred By	Credit Provider	Test	Reason	Order	Order Date	Marked Date	Type	Status
Santhosh Gender: M Age: 01/01/1980 Id: 202004_003 Mobile: 9832039223	Dr. Sneha M.B.B.S		LIPID PROFILE	Inadequate Sample.	No:16	05/04/2020 23:00	06/04/2020 13:25	O/P	Revert

Figure 58: Revert Order Screen

With **Export Results**, you can fetch and extract the result values of investigations, profiles and packages selectively in an excel format. In a single stretch you'll be able to fetch & extract result values of 15 days for any given period.



S.No	PhId	Name	Gender	Age	Tag	cholesteroltotal	triglycerides	hdlcholesterol	vldlcholesterol	ldlcholesterol	cholesterolhdlratio	ldlcholesterolhdlratio
1	CH101	Suresh	M									
2	CH10	Mr.Sethu	M	35 years 2 months								
3	ARK-123456	Dr.Divya D	F	0 days		324	13	42	2.642	279.36	7.71	6.65

Figure 59: Export Result Screen

Order List will redirect you to the lab order screen.

6.1. Sample Collection

To collect the sample,

- As soon as the bill is generated, a lab order will be created.
- Click on 'Lab' and select 'Order' from the top menu panel to go to the lab order screen.
- Locate the patient and click on the **'View'** button.
-

Figure 60: View Order Info

- You'll be prompted to update the sample collection date & time when clicked on the **'Record Sample'** icon .

Figure 61: Record Sample Info

- You could update Phlebotomist notes & override the sample collection date & time just by clicking on the checkbox **'Override Date & Time'**.
- When you click on the update button you'll be prompted to select the investigations for which you've collected the sample.

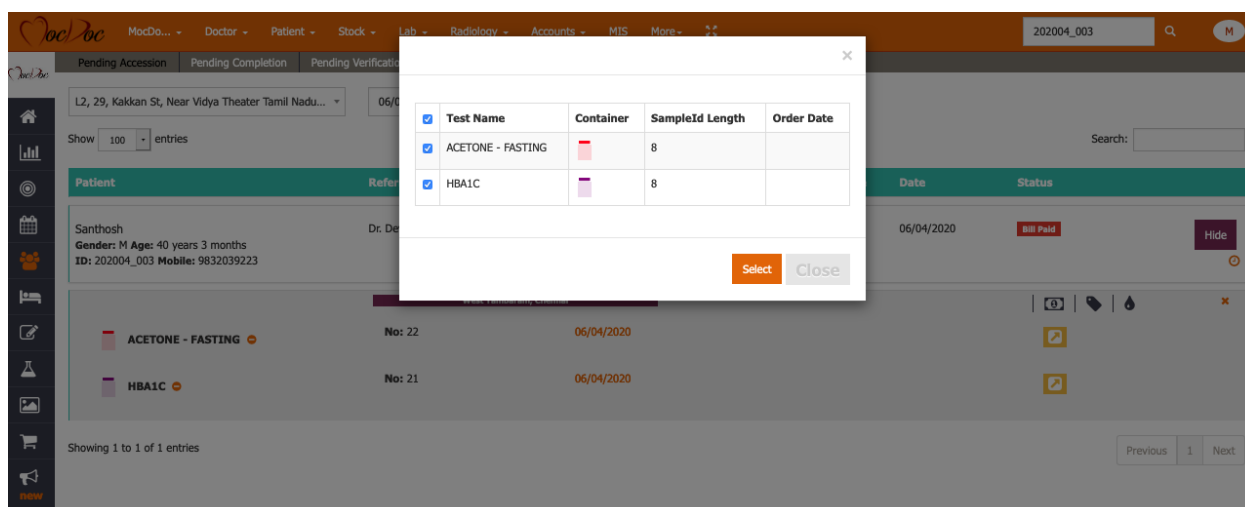


Figure 62: Investigation Selection Info

- Click on the **Select** button to complete the sample collection process.
- Finally, you'll be prompted to print the **Barcodes**

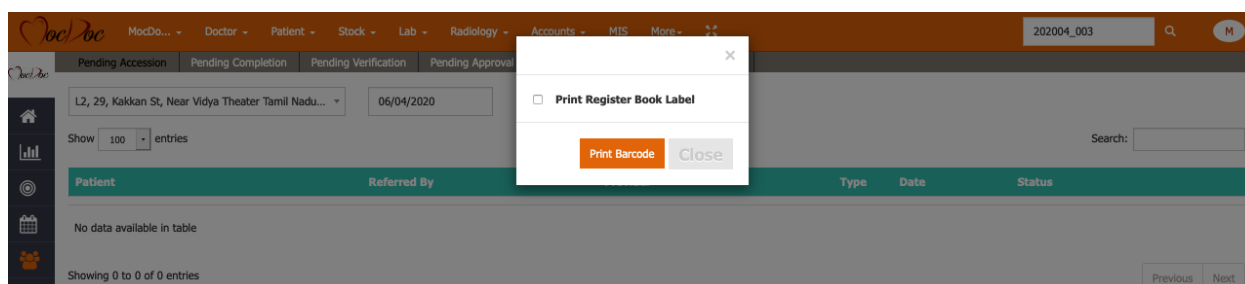


Figure 63: Print Barcode Info

- Selecting the checkbox **Print Register Book Label** will generate an additional barcode which can be attached in your manual registry records in case if you maintain any,
- Once you are done with the above step, the status of the sample will be changed to **Sample Collected** from **Bill Paid**.
- In case if you are using the **Status Based Order View**, the order will be moved to **Pending Completion** from **Pending Accession**.

6.2. Understanding the Result Entry Screen

To access the result entry screen,

- Click on 'Lab' and select 'Order' from the top menu panel to go to the lab order screen.
- Locate the patient and click on the '**View**' button.
- You'll be prompted to select the investigations when clicked on the **Edit Result** Icon .

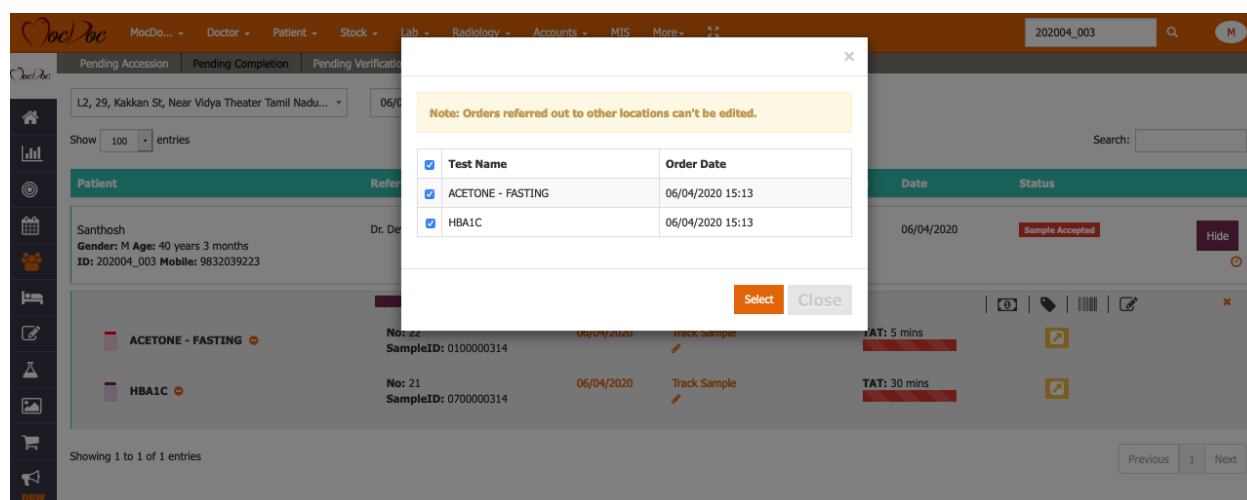


Figure 64: Edit Result Info

- You'll be redirected to the result entry screen when you click the 'Select' button.

Before moving on further let's get familiarized with the options that are available in the result entry screen,

Trends will show the graphical representation of the result values of each investigation parameter over the time.

Remarks will display the comments that have been configured against the investigation in the masters and you could modify/update it if required.

HBA1C

Remarks :

Tahoma
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X'
X,
14
A

Suggested clinical correlation with repeat samples after the intervention and provide relevant history.

Controlled Diabetes: 8.0 - 15.0
 Action is Suggested: 7.0 - 8.0
 7.0
 Developing Diabetes: 5.7 - 6.4
 es: 4.8 - 5.9



Figure 67: Remarks

Vitals will display the current patient's vital data logged on the bill info screen. This will help the pathologist to get an overview of the patient's current health condition.

PATIENT		REFERRED BY	
ID: 202004_003	Age: 40 years 3 months	Name: Dr. Devanathan BDS	
Name/Gender: Santhosh(M)	Mobile: 9832039223	Mobile: 9003184659	

Name	Value	Abnormal	Critical	Normal Values	Trends	Remarks
ACETONE FASTING		☐	☐	30 - 60 U/ml		
	Delta Check: 24					

Uploaded Docs

[+ Add Document](#)

Remarks

Tahoma
B
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U
S
X'
X,
14
A

Vitals	
Height (cm): 170	Weight (Kg): 90
BMI: 31.14	Temperature(F): 94
Pulse Rate: 120	Blood Pressure (mm Hg): 60
Spo2 (% at RA): 50	Sugar(mg/dl): 80

Figure 68: Vitals

Medical History will display the patient's current health history logged on the bill info screen.

PATIENT		REFERRED BY	
ID: 202004_003	Age: 40 years 3 months	Name: Dr. Devanathan BDS	
Name/Gender: Santhosh(M)	Mobile: 9832039223	Mobile: 9003184659	

Name	Value	Abnormal	Critical	Normal Values	Trends	Remarks
ACETONE FASTING		☐	☐	30 - 60 U/ml		
	Delta Check: 24					

Uploaded Docs

[+ Add Document](#)

> Medical History

Medical:

Allergy, Diabetes

Family:

Diabetes

Social:

Smoking, Alcohol

Allergies:

Remarks

Tahoma ▾ B I U  14 ▾    T ▾  

▽

Figure 69: Medical History

Prescriptions will display the images that are uploaded in the bill info screen.

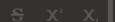
PATIENT		REFERRED BY	
ID: 202004_003	Age: 40 years 3 months	Name: Dr. Devanathan BDS	
Name/Gender: Santhosh(M)	Mobile: 9832039223	Mobile: 9003184659	

Name	Value	Abnormal	Critical	Normal Values	Trends	Remarks
ACETONE FASTING		☐	☐	30 - 60 U/ml		
	Delta Check: 24					

Uploaded Docs

[+ Add Document](#)

Remarks

Tahoma ▾ B I U  14 ▾    T ▾  

▽

Prescriptions



[view](#)

Figure 70: Prescriptions

Delta Check Value will display the previous/last result value of the investigation. This will help the pathologist to compare the patient's current result value of an investigation with the previous one to detect discrepancies before approving the lab report.

PATIENT		REFERRED BY	
ID: 202004_003	Age: 40 years 3 months	Name: Dr. Devanathan BDS	
Name/Gender: Santhosh(M)	Mobile: 9832039223	Mobile: 9003184659	

Name	Value	Abnormal	Critical	Normal Values	Trends	Remarks
ACETONE FASTING		☐	☐	30 - 60 U/ml		
	Delta Check: 24					

Figure 71: Delta Check Value

You can use **Add Document** to upload the outsourced investigation reports in the result entry screen for reference or even print it when required.

PATIENT		
ID: 202004_003	Age: 40 years 3 months	Name: D
Name/Gender: Santhosh(M)	Mobile: 9832039223	Mobile: 9

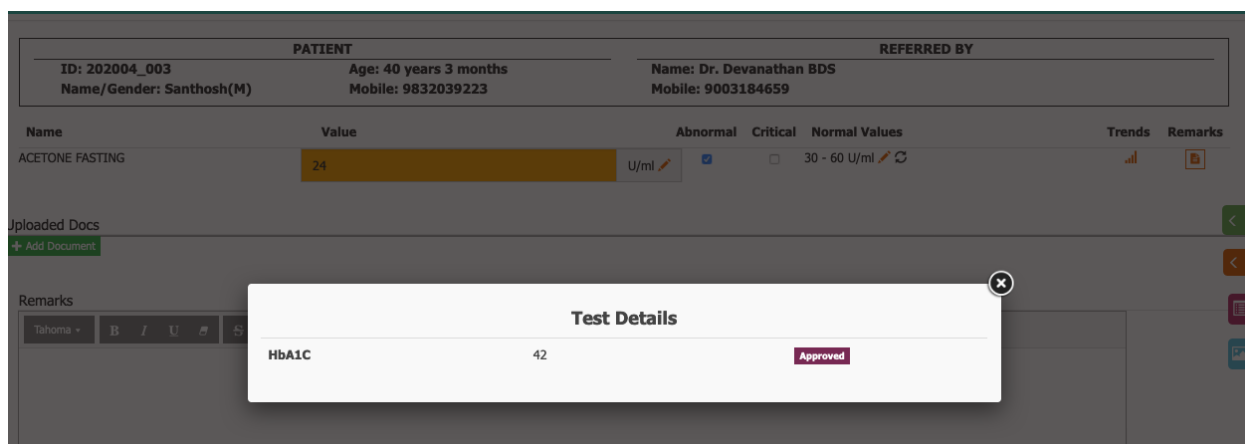
Name	Value	Abnormal
ACETONE FASTING		☐
	Delta Check: 24	

Uploaded Docs

+ Add Document

Figure 72: Add Document

Other Department Result Values will display the result values of the other department's investigations that's been billed. When the department check is enabled, this feature will be very useful when pathologists need to refer to the result value of other department's investigations of a patient before approving an investigation.



The screenshot displays the MocDoc interface. At the top, patient information is shown: ID: 202004_003, Name/Gender: Santhosh(M), Age: 40 years 3 months, Mobile: 9832039223. The referring doctor is Dr. Devanathan BDS, Mobile: 9003184659. Below this, a table lists test results. The first row shows 'ACETONE FASTING' with a value of '24' (highlighted in orange), units 'U/ml', and a normal range of '30 - 60 U/ml'. A 'Test Details' modal window is open, showing 'HbA1C' with a value of '42' and an 'Approved' status. The interface also includes sections for 'Uploaded Docs' and 'Remarks'.

Name	Value	Abnormal	Critical	Normal Values	Trends	Remarks
ACETONE FASTING	24	☒	☐	30 - 60 U/ml		

Figure 73: Other Department Result Values

As soon as the lab order is completed, you'll be able to view the snapshot of the actual lab report beforehand just by clicking on the **Preview** button located at the bottom of the page.

6.3. Processing & Approving Lab order

After the sample collection process, the Analytical & Post Analytical process can be categorized into four different phases,

Sample Processing | Completion | Re-Test | Verification & Approval | Report Dispatch

Sample Processing

- Go to the **'Lab Order'** page.
- Location the patient and load the **'Result Entry'** screen by selecting the investigations that you want to process.
- Select the status to **'Processing'** and click on the **'Save'** button.

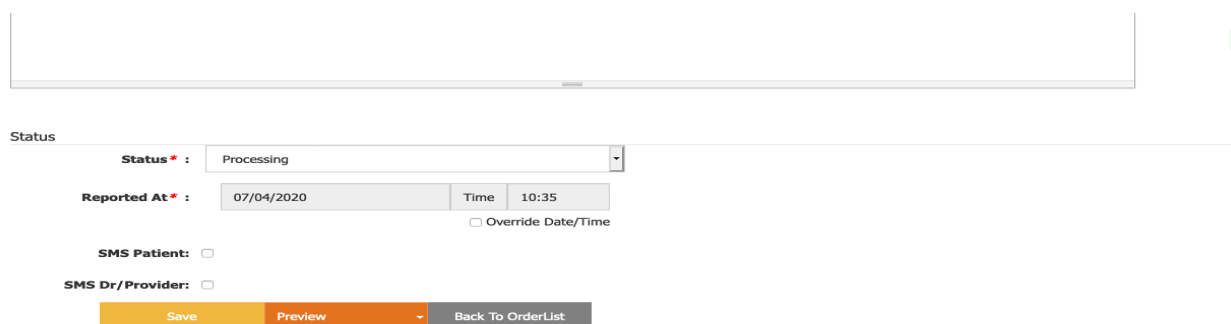


Figure 74: Processing Phase - Result Entry Screen

- With the above step, the status of the investigation would have changed from '**Sample Collected**' to '**Processing**'.
- Now you can place the sample in the analyzer and process it.

Completion - Automated Workflow

- As soon as the sample is processed, the result values would be automatically recorded in the result entry screen if you've interfaced your analyzer with MocDoc.
- With the above step, the status of the order will automatically get changed to '**Completed**' from '**Processing**'.
- In case if you've enabled the special configuration '**Lab Intermediate Result Complete**' then the status of the order will be changed to 'Result Saved' from 'Processing'.
- Now you'll have to go to the '**Lab Order**' screen.
- Location the patient and load the '**Result Entry**' screen.
- Validate the transferred result values and click on the '**Save**' button to change the status to '**Completed**'.

Completion - Manual Workflow

- Go to the '**Lab Order**' page.
- Locate the patient and load the '**Result Entry**' screen.

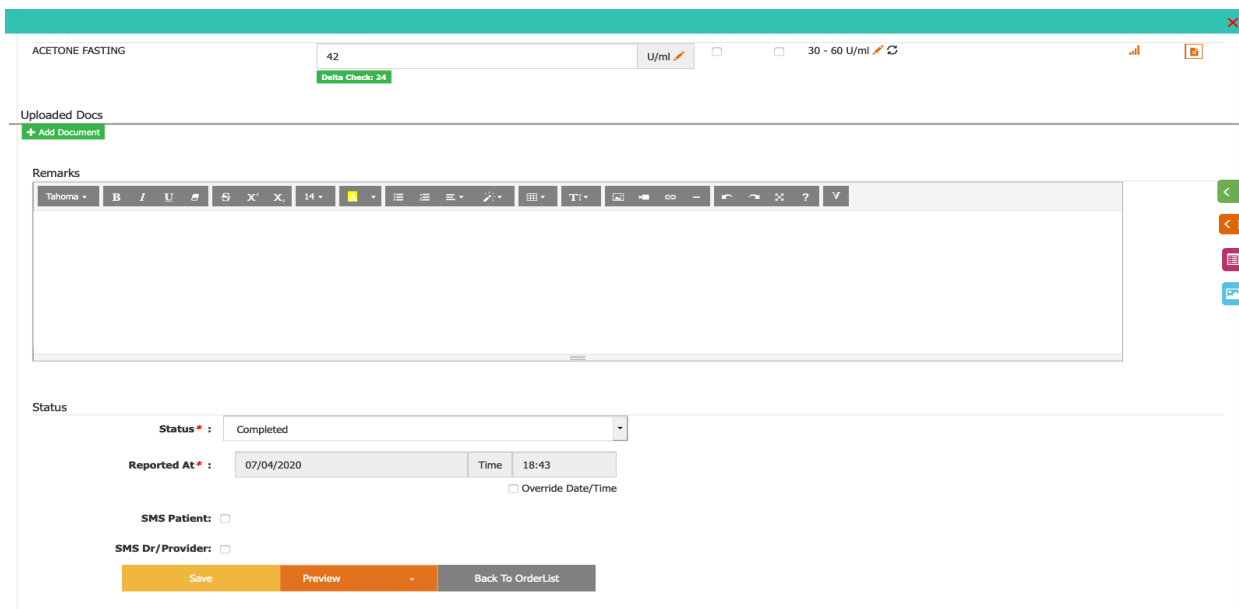


Figure 75: Completion Phase - Result Entry Screen

- Key in the result values for every investigation manually based on the observed values from the analyzer.
- Scroll down and click on the 'Save' button to change the status to '**Completed**' from '**Processing**'.
- In case if you are using the '**Status Based Order View**', the order will be moved to '**Pending Verification**' from '**Pending Completion**'.

Re-Test

You can re-run an investigation If you've found any discrepancy or abnormality in the transferred or observed result values during the Completion/Verification phase.

- Go to the '**Lab Order**' page.
- Locate the patient and load the '**Result Entry**' screen by selecting the investigations that need to be rerun.
- Select the status to '**Re-Test**' and click on the '**Save**' button.
- With the above step, the status of the investigation will be changed '**Re-Test**' & moved to the '**Pending Accession**' screen.
- Now you can proceed with the '**Completion**' & '**Verification**' phase again.

Verification & Approval

- Go to the '**Lab Order**' page.
- Location the patient and load the '**Result Entry**' Screen'
- In case if you are using the '**Status Based Order View**', you'll have to click on '**Pending Verification**' to locate the patient.
- Validate the result values and click on the '**Verify**' button at the bottom to verify the order.
- You'll find the '**Approve**' button at the same screen as soon as the order is '**Verified**'

Remarks

Tahoma
B
I
U
S
X'
X,
14
N
T

Status

Status * : Completed

Reported At * : 07/04/2020 Time 20:54

☐ Override Date/Time

SMS Patient: ☐

SMS Dr/Provider: ☐

Save Verify Preview Back To OrderList

Figure 76: Verification Phase - Result Entry Screen

- Click on the '**Approve**' button to approve the order.

Remarks

Tahoma
B
I
U
S
X
X
14
A
T
V

Status * :
Verified

Reported At * :
07/04/2020
Time
20:54
☐ Override Date/Time

SMS Patient: ☐

SMS Dr/Provider: ☐

Save
Approve
Preview
Back To OrderList

Figure 77: Approval Phase - Result Entry Screen

- In case if you are using the '**Status Based Order View**', the order will be moved to '**Pending Print**' from '**Pending Approval**'.

After the above steps, you are just one step away from dispatching the report.

Dispatch

To print or download a report,

- Go to the 'Lab Order' page.
- Location the patient and click on the 'View' button.
- In case if you are using the '**Status Based Order View**', you'll have to click on '**Pending Print**' to locate the patient.
- Click on the '**Print**'  icon to print & dispatch the report.
- Click on the '**Email**'  icon to share the softcopy of the lab report via email.

Pending Accession	Pending Completion	Pending Verification	Pending Approval	Pending Print	Printed	All	Misc
L2, 29, Kakkan St, Near Vidya Theater Tamil Nadu... 03/04/2020 07/04/2020 Show 100 entries Search:							
Patient	Referred By	Provider	Type	Date	Status		
Dr.Divya D Gender: F Age: 0 years 10 months ID: ARK-123456 Mobile: 7406266197	Dr. Prahlad. N DCH., DNB(Ped)....		O/P	05/04/2020	Approved Emergency	View	
Santhosh Gender: M Age: 40 years 3 months ID: 202004_003 Mobile: 9832039223	Dr. Devanathan BDS, M.B.B.S		O/P	07/04/2020	Approved	Hide	
ACETONE - FASTING No: 27 SampleID: 0100000319 07/04/2020 Track Sample TAT: 5 mins							
Santhosh Gender: M Age: 40 years 3 months ID: 202004_003 Mobile: 9832039223	Dr. Devanathan BDS, M.B.B.S		O/P	06/04/2020	Approved	View	

Figure 78: View Order Info

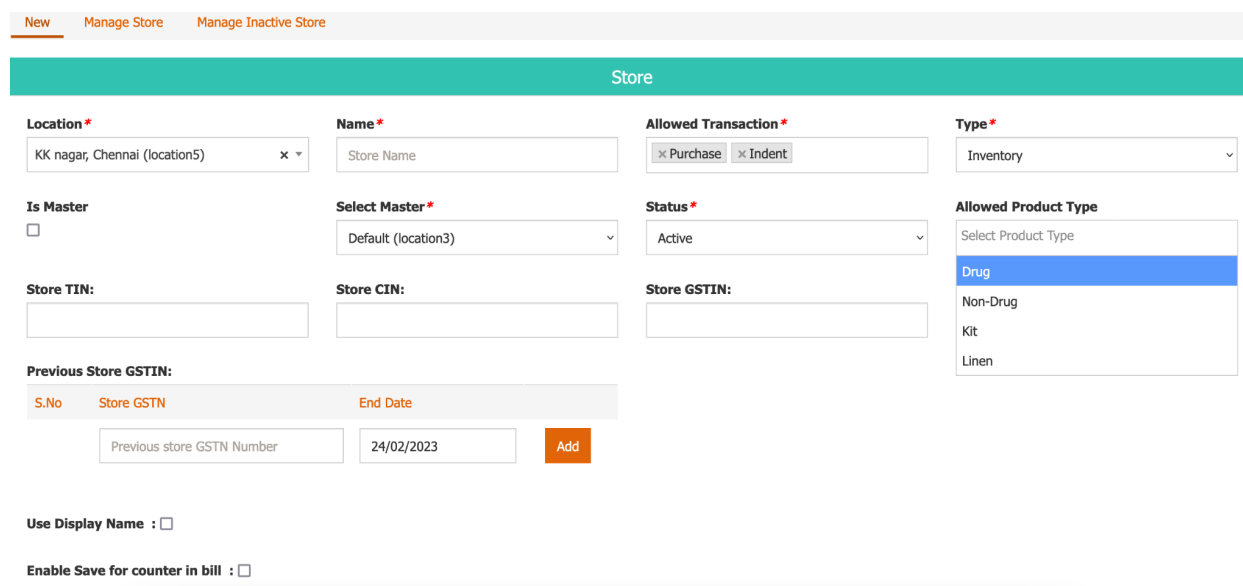
- Click on the 'SMS'  icon to share the softcopy of the lab report via email.
- Click on the 'Download'  icon to share the softcopy of the lab report in PDF format.

7. Store Management

With MocDoc, the user can create stores and define various transactions that can be done on the store. For example, if purchases happen in a Master store which gets distributed to sub-stores, we can create a master store with only purchase and indent as allowed transactions and sub-stores with sale, issue and indent based on needs. The entire store management can be configured based on the workflow of the hospital.

7.1. Create/Edit Store

The below image shows the create/edit store screen. You can provide the transactions, product types allowed in the store.



The screenshot shows the 'Store' management interface. At the top, there are tabs for 'New', 'Manage Store', and 'Manage Inactive Store'. The main form is titled 'Store' and contains several sections:

- Location ***: A dropdown menu showing 'KK nagar, Chennai (location5)'.
- Name ***: A text input field labeled 'Store Name'.
- Allowed Transaction ***: A dropdown menu with options 'Purchase' and 'Indent'.
- Type ***: A dropdown menu with 'Inventory' selected.
- Is Master**: A checkbox that is currently unchecked.
- Select Master ***: A dropdown menu showing 'Default (location3)'.
- Status ***: A dropdown menu with 'Active' selected.
- Allowed Product Type**: A list of product types including 'Drug' (highlighted), 'Non-Drug', 'Kit', and 'Linen'.
- Store TIN:** A text input field.
- Store CIN:** A text input field.
- Store GSTIN:** A text input field.
- Previous Store GSTIN:** A table with columns 'S.No', 'Store GSTN', and 'End Date'. It contains one row with 'Previous store GSTN Number' and '24/02/2023', and an 'Add' button.
- Use Display Name :** A checkbox that is currently unchecked.
- Enable Save for counter in bill :** A checkbox that is currently unchecked.

Figure 79: Create/Edit Store

7.2. Pharmacy Management

Pharmacy is another store created with sale and indent as allowed transactions. Direct sale, prescription sale, IP ward request sale, sale return and sale return against bill are various operations that can be performed in the pharmacy. If the Pharmacy store is created with purchase also as allowed transaction, then we pharmacy store can do PO, GRN and GReturn as additional operations.

Direct Sale

Direct sale screen allows the user to choose the patient type(self, OP, IP) and then choose the patient name. In case of OP/IP, the user can do the sale only to registered patients and in case of self, the user enters unregistered patient details. The user can select the products and qty to be given. The user can search using the brand name or generic name. The sale screen also shows the current stock of the matching products when the user types in a product name and displays the details of all available batches when the user selects the product.

New Bill
New Bill (New Tab)
Opticals
Manage Ward Request
Manage Prescription
Manage Sale
Manage Save for Counter Sale

Sale Bill

OP

Search OP #

Q

Location *

Store *

Consultant *

Name *

Mobile

Age

Gender

Vada11, 107, Gangai Amman Koil Street, Vadape
Vadapalani
Consultant Name
S Santhosh
9677032489
42 years 0
Male

Refill Last Bill

Choose Package:

Products

S.No	Name	Mfr	Batch No	Expiry	Qty	Price	VAT	Disc(%)	Total
	dol	Manufa		Expiry Date	Qty	Price		0	Total

Dolo 650 mg
PARACETAMOL
Scheduled
Stock: 20.00

Tax
Total
Discount in %
Discount Amount

0.00
0.00
0
0

Figure 80: Direct Sale

Prescription/IP Ward Request Sale

Prescription/IP ward request sale is similar to direct sale screen except that the user selects the prescription from the prescription list which will auto populate the patient type and patient demographic details and display the list of medicines that were prescribed. Rather than typing the medicine names, the user can choose from the prescribed medicine list which will speed up the sale process.

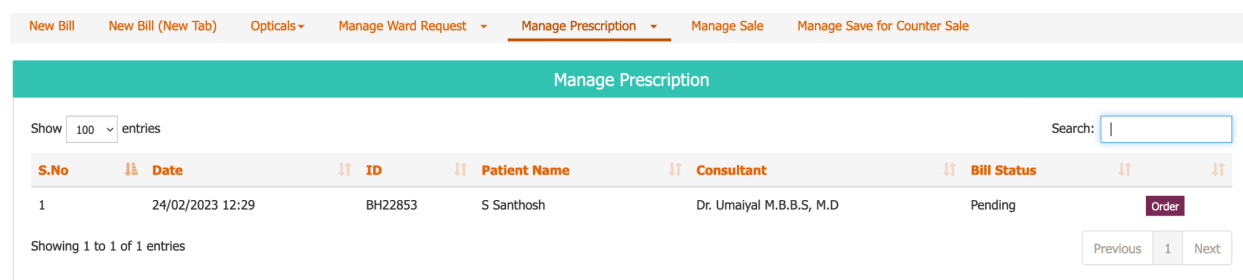


Figure 81: Prescription/IP Ward Request

On clicking the “**Order**” button from the Prescription/IP ward list screen, the user will redirected the sale screen with the patient demographic details and prescribed medicine list:

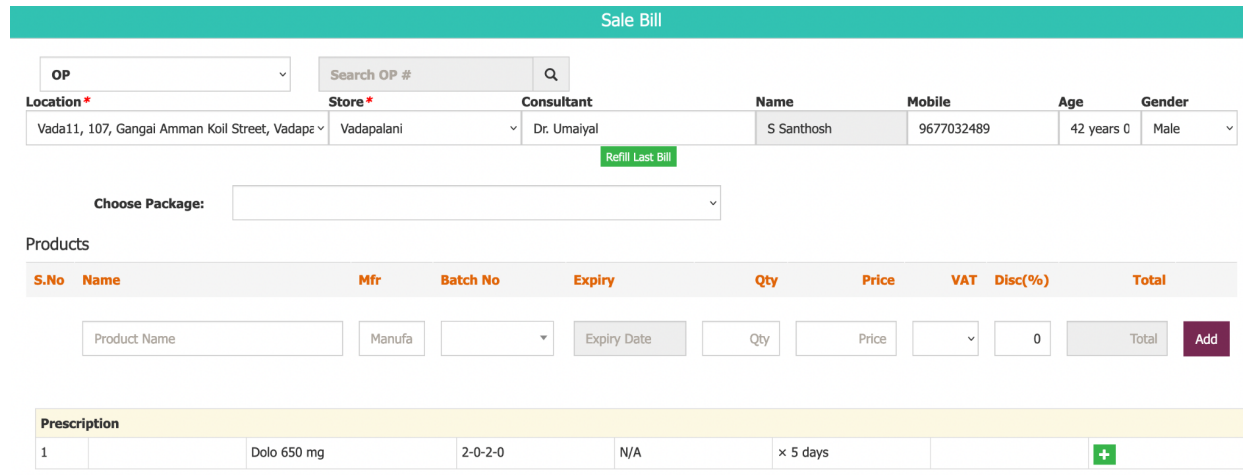


Figure 82: Prescription/IP Ward Request Sale Screen

Sale Return

Sale return is the process by which the user can accept the return of the sold medicines from the patients. Sale return screen similar to direct sale screen where the user needs to select the patient type, enter the patient demographics and type in the medicine names to create the sale return bill.

Sale Return

OP ▼

Location *

Store *

Search OP #

Consultant *

Name *

Mobile

Age

Gender ▼

107, Gangai Amman Koil Street, Vadapalani, Che

Vadapalani

Consultant Name

Name

Mobile

Age

Gender ▼

Products

Name	Mfr	Batch No	Expiry	Qty	MRP	VAT	Disc.(%)	Total
Product Name	Manufacturer	Batch	Expiry	Quantity	MRP	▼	0	Total

Tax

Total

Discount in %

Discount Amount

Discount

Previous Balance

Total

Amount Paid

0.00

0.00

0

0

0.00

0

0.00

0.00

Add

Figure 83: Sale Return Screen

7.3. Indent Management

Indent Management is another crucial activity in a hospital where the distribution of medicines, consumables, and general items across every department is carried out. This activity is categorized into four different processes on MocDoc:

Indent: This process allows a store in a hospital to raise a request for the required products to the central store. The respective central store can then dispatch the requested products.

Direct GDN: This process allows a central store to directly dispatch products to the sub-stores without an indent request.

Return Indent: This process allows a sub-store to return products to the central store.

Empty Store: This process allows a central or sub-store to transfer all the products in a single go to the respective store.

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Indent

To create a new indent,

- Click on '**Stock**' and select '**Indent**' from the top menu panel.
- Select the option '**Indent**' from the sub-menu.
- Click on the option '**New Indent**' to go to the store selection page.
- Select the store/dept and click on the Submit button to go to the indent request page.
- Add the list of required products and click on the '**Save**' button to raise an indent.

To dispatch the requested products,

- Click on '**Stock**' and select '**Indent**' from the top menu panel.
- Select the option '**Indent**' from the sub-menu.
- Click on the option '**Manage Indent**' to go to the indent requests page.
- Select the dates and click on the go button to fetch the list of indent requests.
- You'll be prompted with following options when clicked on the Action button against an indent request,

View | Dispatch | Print | Update Status

- With the '**View**' option, you can view the list of the products that are requested by the sub-store/dept.
- You can transfer the requested medicine by selecting the '**Dispatch**' option.
- You can print the indent request by clicking on the option '**Print**'.
- With the '**Update Status**' option, you can close the indent without dispatching the product.

To receive the dispatched products,

- Click on '**Stock**' and select '**Indent**' from the top menu panel.
- Select the option '**Indent**' from the sub-menu.

- Click on the option '**Receive GDN**' to go to the dispatch note page.
- Select the dates and click on the go button to fetch the list of dispatched indents.
- You'll be prompted with following options when clicked on the Action button against an dispatched note request,

View | Receive | Print

- With the '**View**' option, you can view the list of the products that are dispatched by the central store/dept.
- You can receive the dispatched medicines by selecting the '**Receive**' option.
- You can print the dispatch note by clicking on the option '**Print**'.

Direct GDN

To dispatch products directly from the central store,

- Click on '**Stock**' and select '**Indent**' from the top menu panel.
- Select the option '**Indent**' from the sub-menu.
- Click on the option '**New GDN**' to go to the store selection page.
- Select the central store and sub-store/dept to go to the product dispatch page..
- Add the list of products and click on the '**Save**' button to raise a GDN.

Return Indent

To create a return indent,

- Click on '**Stock**' and select '**Indent**' from the top menu panel.
- Select the option '**Return Indent**' from the sub-menu.
- Click on the option '**New**' to go to the return indent page.
- Select the sub-store and the central store.
- Add the list of products that need to be returned and click on the '**Save**' button to raise a return indent.

To receive the return indent,

- Click on '**Stock**' and select '**Indent**' from the top menu panel.
- Select the option '**Return Indent**' from the sub-menu.
- Click on the option '**Mange Return Indent**' to go to the return indent request page.
- Select the dates and click on the go button to fetch the list of return indent requests.
- You'll be prompted with following options when clicked on the Action button against an dispatched note request,

View | Receive | Print

- With the '**View**' option, you can view the list of the products that are returned by the sub-store/dept.
- You can receive the returned medicines by selecting the '**Receive**' option.
- You can print the return indent note by clicking on the option '**Print**'.

Empty Store

To create an empty store request,

- Click on '**Stock**' and select '**Indent**' from the top menu panel.
- Select the option '**Return Indent**' from the sub-menu.
- Click on the option '**Empty Store**' to go to the empty products page.
- Select the stores and click on '**Return All**' to return all the products.

8. Linen Management

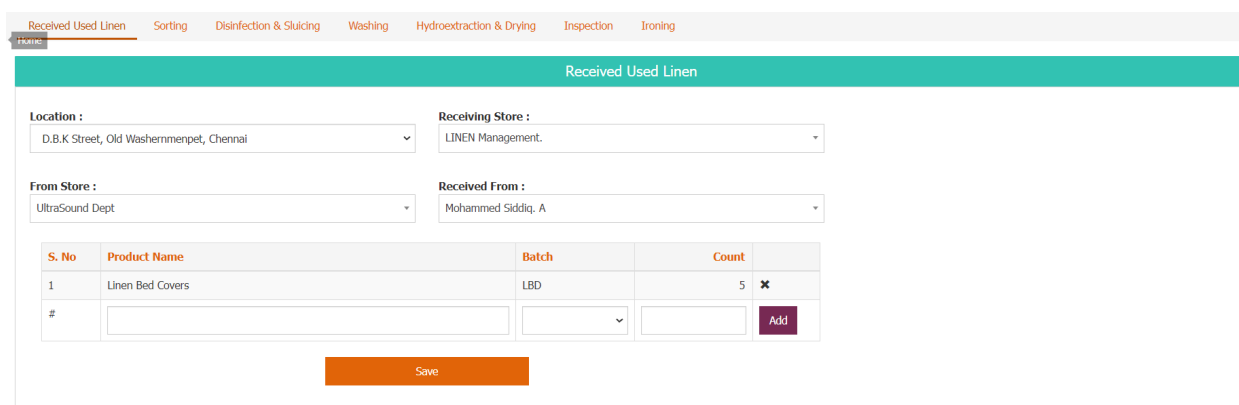
LINEN module is an essential component of the Hospital Management System (HMS) that facilitates efficient management of linen and laundry operations in a hospital. MocDoc's LINEN module automates the entire linen management process, from procurement to distribution, and tracks linen usage and inventory levels.

The LINEN management is categorized in the following processes,

- Receive Used Linen
- Sorting
- Disinfection and Sluicing
- Washing
- Hydro Extraction and Drying
- Inspection
- Ironing

Received Used Linen

This is the first and foremost process of Linen management. It involves collecting all the used linen from the different departments of the hospital and bringing them to the LINEN department for further processing.



Received Used Linen

Location : D.B.K Street, Old Washermenpet, Chennai

Receiving Store : LINEN Management

From Store : UltraSound Dept

Received From : Mohammed Siddiq. A

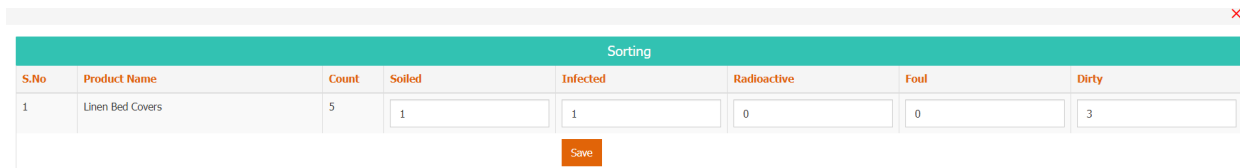
S. No	Product Name	Batch	Count
1	Linen Bed Covers	LBD	5
#			

Save

Figure 84: Receive Used Linen

Sorting

Once the used linen is received, it can be sorted based on its type and level of dirtiness. This helps in separating the heavily soiled linen from the lightly soiled ones and helps in streamlining the subsequent processes.



The screenshot shows a web form titled "Sorting" with a teal header. It contains a table with the following columns: S.No, Product Name, Count, Soiled, Infected, Radioactive, Foul, and Dirty. The first row of data shows S.No: 1, Product Name: Linen Bed Covers, Count: 5, Soiled: 1, Infected: 1, Radioactive: 0, Foul: 0, and Dirty: 3. Below the table is a "Save" button.

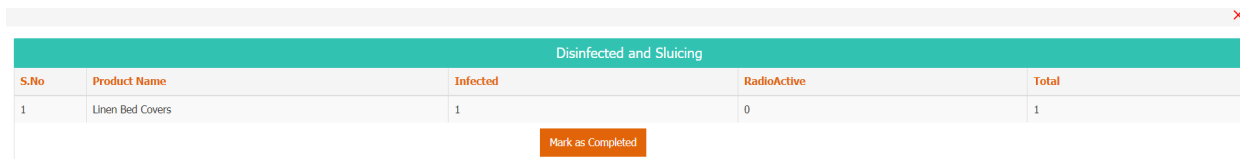
S.No	Product Name	Count	Soiled	Infected	Radioactive	Foul	Dirty
1	Linen Bed Covers	5	1	1	0	0	3

Save

Figure 85: Sorting

Disinfection and Sluicing

In this process, the heavily soiled linen is treated with disinfectants and then washed to remove any stains or dirt.



The screenshot shows a web form titled "Disinfected and Sluicing" with a teal header. It contains a table with the following columns: S.No, Product Name, Infected, RadioActive, and Total. The first row of data shows S.No: 1, Product Name: Linen Bed Covers, Infected: 1, RadioActive: 0, and Total: 1. Below the table is a "Mark as Completed" button.

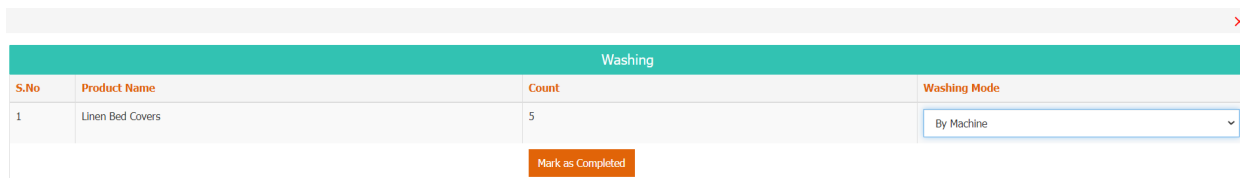
S.No	Product Name	Infected	RadioActive	Total
1	Linen Bed Covers	1	0	1

Mark as Completed

Figure 86: Disinfection and Sluicing

Washing

The sorted linen is then washed using appropriate detergents and washed in washing machines to clean them thoroughly.



The screenshot shows a web form titled "Washing" with a teal header. It contains a table with the following columns: S.No, Product Name, Count, and Washing Mode. The first row of data shows S.No: 1, Product Name: Linen Bed Covers, Count: 5, and Washing Mode: By Machine (selected from a dropdown menu). Below the table is a "Mark as Completed" button.

S.No	Product Name	Count	Washing Mode
1	Linen Bed Covers	5	By Machine

Mark as Completed

Figure 87: Washing

Hydro Extraction and Drying

After washing, the linen is subjected to hydro extraction to remove excess water and then dried using dryers or sun-drying, depending on the availability and the type of linen.

Hydroextraction and Drying
✕

Hydroextraction and Drying			
S.No	Product Name	Total	Wash Mode
1	Linen Bed Covers	5	bymachine
Mark as Completed			

Figure 88: Drying

Inspection

Once the linen is dry, it is inspected for any remaining stains or dirt. If any, it is sent back to the washing process for further cleaning or it can be discarded.

Inspection
✕

Inspection						
S.No	Product Name	Count	Batch	Normal	Repaired	Discarded
1	Linen Bed Covers	5	LBD	4	0	1
Mark as Completed						

Figure 89: Inspection

Ironing

Finally, the clean and dry linen is ironed and folded neatly before being packed and sent back to the respective departments of the hospital.

Ironing
✕

Ironing				
S.No	Product Name	Batch	Normal	Discarded
1	Linen Bed Covers	LBD	4	1
Mark as Completed				

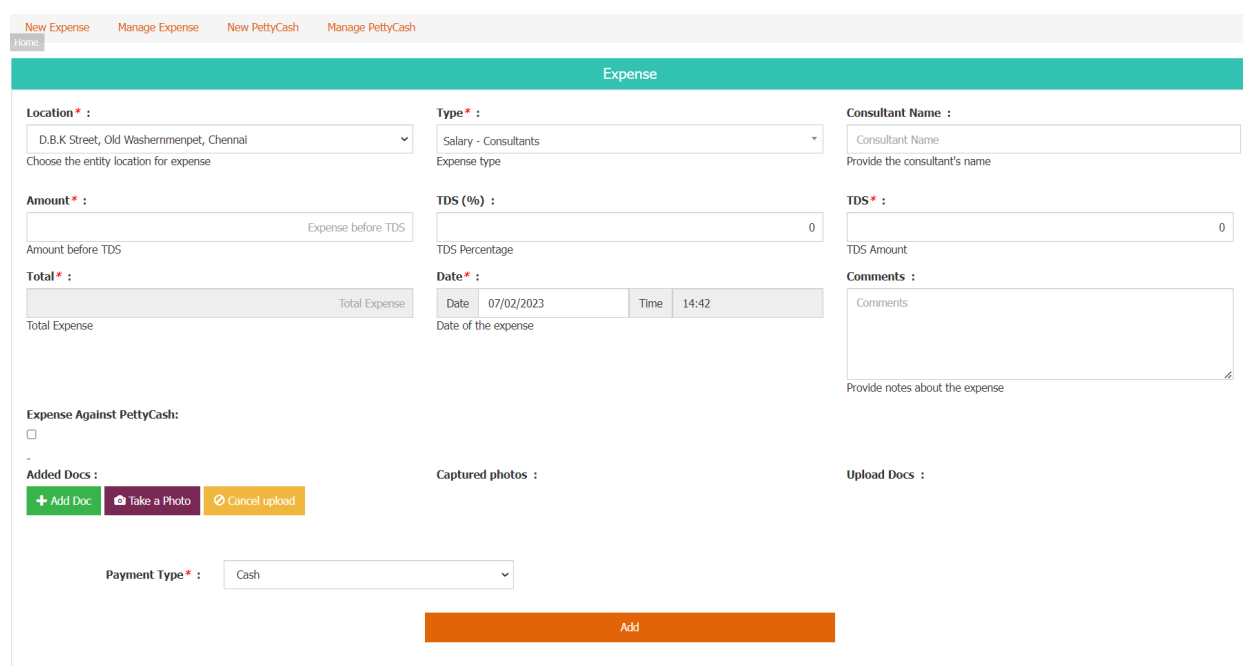
Figure 90: Ironing

9. Expense Management

Every Hospital, Clinic & Laboratory has daily, weekly, and monthly expenses. Logging these records in the application is simpler and more efficient.

To log an expense,

- Click on '**Accounts**' and select '**Manage Expense**' from the top menu panel.



The screenshot shows the 'Expense' form with the following fields and options:

- Location ***: D.B.K Street, Old Washermenpet, Chennai
- Type ***: Salary - Consultants
- Consultant Name ***: Consultant Name
- Amount ***: Expense before TDS
- TDS (%) ***: 0
- TDS Amount ***: 0
- Total ***: Total Expense
- Date ***: 07/02/2023
- Time ***: 14:42
- Comments ***: Comments
- Expense Against PettyCash ***: ☐
- Added Docs ***: + Add Doc, Take a Photo, Cancel upload
- Captured photos ***: Captured photos
- Upload Docs ***: Upload Docs
- Payment Type ***: Cash
- Add**: Add

Figure 91: Expense Page

- Select the '**Expense Type**' from the drop-down list and key in the reference detail.
- Specify the Amount and select the '**TDS Type**' if any.
- The '**TDS**' amount will get calculated automatically based on the TDS Type or else you could manually define it.
- Click on the checkbox '**Expense Against Pettycash**' if you'd like to raise a petty cash expense.
- Don't click on the checkbox, if you'd like to raise a general expense.

- You can also upload the expense receipt just by clicking on **'Upload Doc'** for reference.
- Finally, choose the **'Payment Type'** and click on the **'Add'** button to generate the expense.

Print

Edit

Expense Receipt

Location:	29, Kakkann St, Near Vidya Theater Tamil Nadu, West Tambaram, Chennai
Expense No:	1
Expense Type:	Vehicle Maintenance
Detail:	Ambulance Service Charge
Amount:	1000.00
TDS:	0.00
Amount:	1000.00
Date:	10/04/2020
Payment Type:	Cash

Available Docs

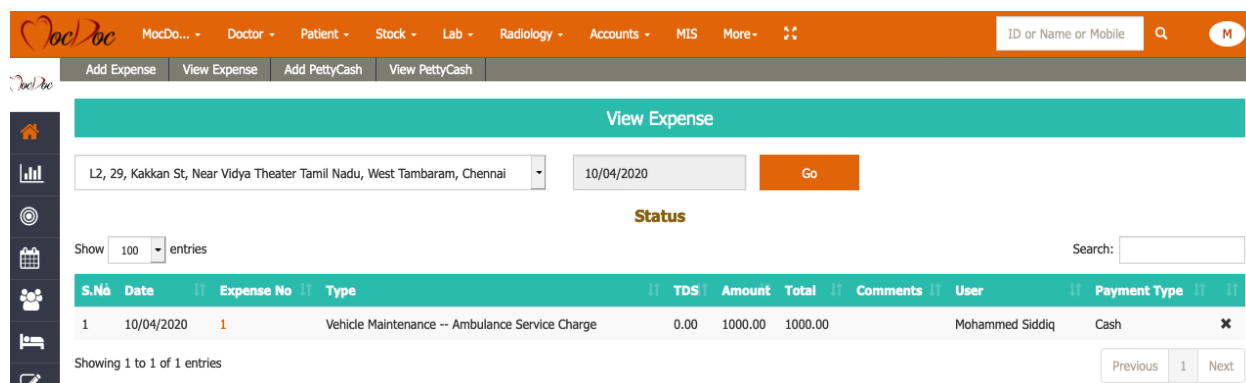
Figure 92: Expense Info

- You'll be redirected to the expense info page upon a successful generation of an expense.
- The info screen will display the logged expense details

9.1. View Expense

To view an expense,

- Click on '**Accounts**' and select '**Manage Expense**' from the top menu panel.
- Click on '**View Expense**' from the sub-menu located at the top.
- Select the '**Date**' and click on the go button to fetch the expense records.



The screenshot shows the 'View Expense' screen. At the top, there's a navigation bar with 'Accounts' selected, leading to a sub-menu where 'View Expense' is chosen. Below this, there's a search bar with a location dropdown (L2, 29, Kakkann St, Near Vidya Theater Tamil Nadu, West Tambaram, Chennai) and a date selector (10/04/2020) with a 'Go' button. A 'Status' label is present. Below the search bar, there's a 'Show 100 entries' dropdown and a 'Search:' input field. The main table displays expense records with columns: S.No, Date, Expense No, Type, TDS, Amount, Total, Comments, User, and Payment Type. A single record is shown for 'Vehicle Maintenance -- Ambulance Service Charge' with an amount of 1000.00. The user 'Mohammed Siddiq' is listed as the user, and the payment type is 'Cash'. At the bottom, there's a 'Showing 1 to 1 of 1 entries' message and pagination controls (Previous, 1, Next).

Figure 93: View Expense Screen

9.2. Add PettyCash

To register a petty cash entry,

- Click on '**Accounts**' and select '**Manage Expense**' from the top menu panel.
- Click on '**Add Petty Cash**' from the sub-menu located at the top.
- Select the '**User Name**' from the list to whom the petty cash is handed over.

Add PettyCash

Location * :
 Choose the entity location for expense

User * :

Date * :
 Date of the expense

Total * :
 Total Expense

Comments * :
 Provide notes about the expense

Upload Docs * :

Payment Type * :

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Figure 94: Petty Cash Screen

- Key in the '**Total Amount**' and change the date if required.
- You can also upload the petty cash receipt just by clicking on '**Upload Doc**' for reference.
- Finally, choose the '**Payment Type**' and click on the '**Add**' button to generate the petty cash entry.

10. MIS

MocDoc provides 500+ reports across various sections Patient Registration, Collection, OP/IP visits, Lab Order, Stores, Appointments, OT etc. MIS provides the features in enhance the efficiency of decision makers:

- User can choose the custom date range and location to view the data
- Users can define their favorites report to view them quickly
- All reports can be drilled down to provide the last possible information needed
- All reports can be exported as csv and excel.
- All reports can be printed

Favorites	Manage Favorites
All Location	Accounts- Registration Registration OT Visit Attendance
Collection	Daily Summary My Daily Summary My Net Collection My Transaction My Consolidated Income My Income - Billwise My Income By Dept My Income By Dept - Visitwise My Income - As Consultant My Income - As Referral
Accounts	Income - Net Collection Bill Value Expense - Outstanding Due - OP Advance - Credit Bills Settlement- Edited Bills Cancelled Bills Removed Counter Bills Discounted Bills Refunded Bills Removed Expenses Incentive - Consolidated Income Consolidated Transaction - Tax - Billwise Dental Lab Orders Currency Rate Treatment Vs Issue Franchisor - Franchise -
Stocks	Schedule - Net Collection Sale - Sale Return - IP Closed Bills Advance Pending - Expense - Removed Expenses Outstanding Due - Purchase - Indent - Return Indent - Issue - Issue Margin - Stock Adjustment Current Stock - ReOrder List Expiry - Product Flow Analysis - Edited List - Discounted Bills Currency Rate Cancelled List - Removed Counter Bills - Credit Bills - Settlement- Credit Purchase - FSN Analysis - VAT Report - Purchase VAT Report - Sales Tax Report - Issue Tax Report - Purchase Tax Report -
Test Orders	By Date- By Test- By Department By Category By Patient By Consultant - By Credit Provider - By Runner - By Phlebo - By Marketing Executives - By Verified - By Approval - By Completed - By Visit - By Machine Sample Archival By Referred Out By Referred In Outsourced- Lab Consumables - TAT - Delayed Cancelled orders Not Performed orders Rejected orders Results - Emergency - ReTest Processed Test Count
OrderRequest	By Provider By Runner Home Collection By Phlebo
Patient	Registration Registration By Area Registration By Type Registration By Tag Registration By Patient Source MRD TimeLine
Visits	Checked-In - O/P Caseload Summary O/P Prescription I/P Admission Summary - Room Occupancy - I/P Discharge Summary I/P Cancelled Admission Visits per Dr Visits - Old Vs New Patient Dr Vs New Patient Dr Vs Treatment Appointment Vs Checkin Estimates List Bill By Visit type - Edited Checkin Gravida Report Video Consultation -
Appointments	Staff wise Total By Date By Speciality Booked Via Waiting Time Per Dr Online- Cancelled Waiting List Rescheduled List
OT	List all List By Consultant Surgeries Wise Surgeries Planned Surgeries Unplanned Cancelled
Payment Gateway	Appointment Video Consultation Franchise
Reminders	Pending Completed
Assets	Asset Value - Purchase - Indent - Maintenance - AMC List Depreciation List Machine Utilization List View

Figure 95: MIS Screen

11. Miscellaneous

11.1. Master Out of Sync

Sometimes an alert would pop up on the various screens and prevent you from performing the required operation:

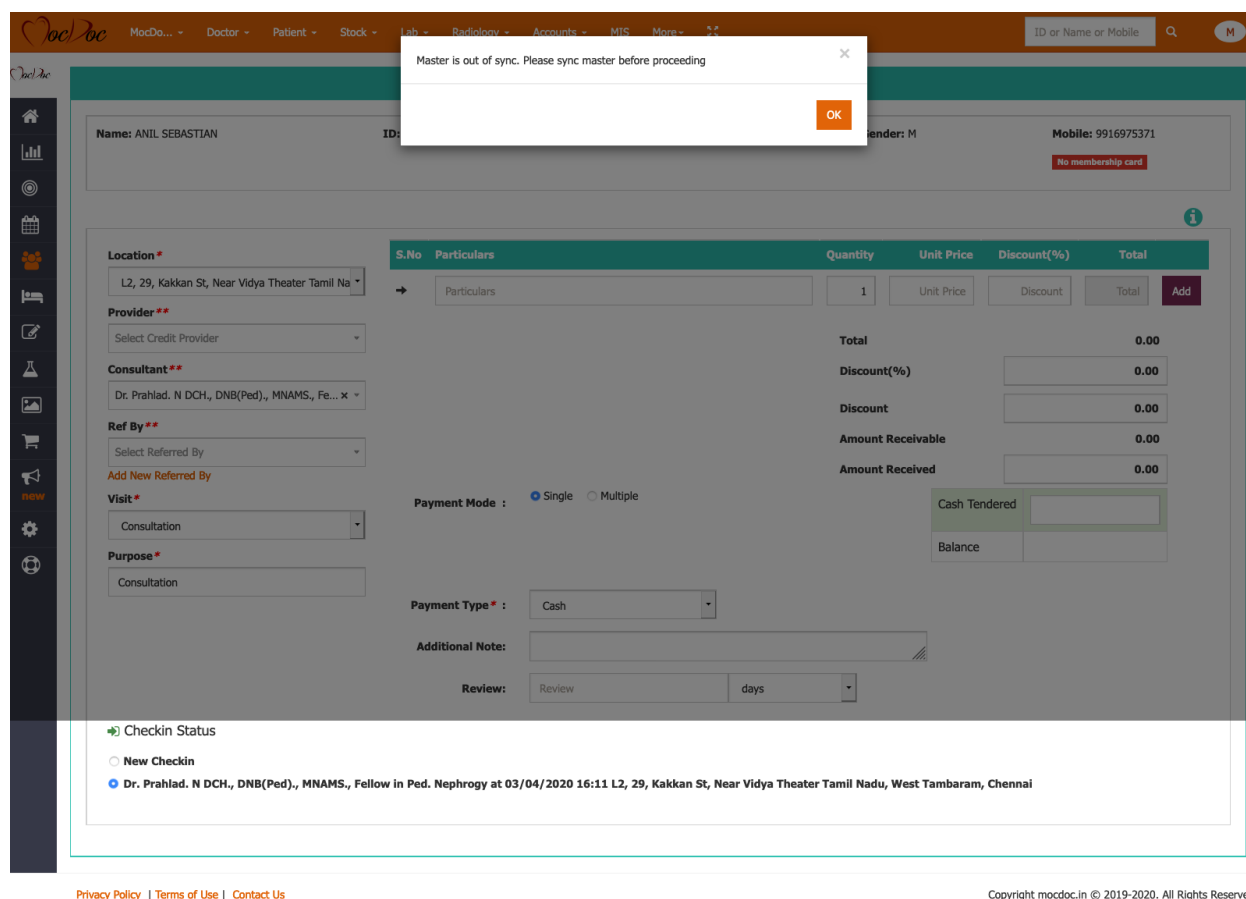


Figure 96: Master Is Out Of Sync

Usually, this would happen only when there is an update in your master data. The primary purpose of this mechanism is to ensure that your local data and master data are in sync. So to proceed further you'll have to go to the Master Setting Status page & sync your masters.


MocDo... Doctor Patient Stock Lab Radiology Accounts MIS More

ID or Name or Mobile

M



Sync All -- Warning: It will Pull Data From Server

Master	Remote Version	Local Version	Is Sync'ed	Status
Drs	2020040320:52:36	2020040319:01:46	✗	
Address Book	2020040317:40:06	2020040317:40:06	✓	
Treatment	2020032214:18:55	2020032214:18:55	✓	
Lab/Profile	2020032214:17:28	2020032214:17:28	✓	
Product	2020040310:26:14	2020040310:26:14	✓	
Credit	2020032811:38:07	2020032811:38:07	✓	
Rateplan	2020040320:52:36	2020040319:01:46	✗	
Others	2020032214:19:55	2020032214:19:55	✓	

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Figure 97: Master Setting Status Page - Not In Sync

The cross sign indicates which master is out of sync in your local data. You'll just have to click on the 'Sync All' button and wait for a moment for the masters to get synced.

11.2. Sample OP Bill Print



Dr. Praveen Kumar H. P.
M.B.B.S., D.N.B. (PLASTIC SURGERY)
KMC Reg. No. 77593

Hospital For Plastic surgery I Microvascular Reconstruction I Burns

Bill

OP No : 702		Token No : 4		
Consultant : Dr. Nagaraj K(General Practitioner)		Bill No : OPC2223-753		
Date : 23/02/2023 14:51				
Name Sailesh	ID VHC-9	Age 44 years 9 months	Gender M	Mobile 9176695600
Payment Type: Credit		Provider: ICICI Lombard		
TPA: ICICI Lombard		Relation: self		
S.No	Particulars	Qty	Rate	Amount
1.	Consultation (Dr. Lalit(Ophthalmologist(Eye Care)))	1	500.00	500.00
Amount Receivable				500.00

Authorized Signature

11.3. Sample IP Bill print

Dr. G. Rami Reddy
M.B.B.S, DNB (Ortho), M.Ch (Ortho)
Consultant Orthopedic Surgeon
Consultant Arthroscopy & Joint Replacement Surgeon
Specialist in Trauma & Spine Surgeries
Ex Consultant Global Hospitals, Hyderabad
Ex Consultant Orange Hospitals, Hyderabad



SAHASRA HOSPITAL
2-258-6-5-A, Near N.T.R. Circle,
Beside Suraksha Hospital, (Old Shivamma Hospital Building),
Society Colony, MADANAPALLE - 517325., Annamayya Dist., A.P.
e-mail : sahasrahospital6878@gmail.com | website : www.drramortho.in
☎ : 08571 - 223 789 Cell : 8247440344

IP BILL

Daycare No : 4

Consultant : Dr. Arun OPTIMISTRIST,
Ophthalmology

D.O.A : _

Room : PR Bed No.3(PRIVATE
Details : ROOM)

Bill No : IP2223-200

Date : 09/01/2023 16:04

D.O.D : 04/01/2023 19:30

Name	ID	Age	Gender	Mobile
Mr. Lokesh Sahu	RH-55	29 years 8 months	M	+91 0000000000

Payment Type: Cash

Particulars	Qty	Amount	Total
ROOM CHARGES - #PR Bed No.3(PRIVATE ROOM) (22/11/2022 13:15 - 09/01/2023 16:04)			
Bed Charges	49	₹500.00	₹24,500.00
Nursing Charges	49	₹300.00	₹14,700.00
MEDICINES			
Pharmacy Bill - PHARM2223-98	1	₹285.00	₹285.00
Pharmacy Bill - GS8	1	₹8,875.00	₹8,875.00
CONSUMABLES			
Consumables - IS2223-66	1	₹2,800.00	₹2,800.00
Consumables - IS2223-68	1	₹2,600.00	₹2,600.00
CONSULTATION			
Consultation (Dr. Arun(Orthopaedic Surgeon))	2	₹800.00	₹1,600.00
Consultation (Dr. selvaganesh(Dentists Oral and Maxillofacial Surgeon))	2	₹200.00	₹400.00
OTHERS			
ORTHOPEDIC	1	₹25,000.00	₹25,000.00
ANGIOGRAM	1	₹15,000.00	₹15,000.00
ANGIOGRAM	1	₹15,000.00	₹15,000.00
Total:			₹1,10,760.00
Advance:			₹100.00
Amount Receivable:			₹1,10,660.00
Amount Received:			₹1,10,660.00

Amount (in words): RUPEES ONE LAKH TEN THOUSAND SIX HUNDRED AND SIXTY ONLY

Authorized Signature



11.4. Sample Lab Print



Dr. Praveen Kumar H. P.
M.B.B.S., D.N.B. (PLASTIC SURGERY)
KMC Reg. No. 77593

Hospital For Plastic surgery | Microvascular Reconstruction | Burns

Name	: SAILESH	Vid	: OPC2223-729
Id	: VHC-9	Ordered On	: 10/02/2023 11:09
Age/Gender	: 45 years /M	Collected On	: 10/02/2023 11:09
Referred By	: DR. NAGARAJ K(GENERAL PRACTITIONER)	Reported On	: 10/02/2023 11:12
		Barcode	: 

TEST	RESULT	UNITS	NORMAL VALUES
HAEMATOLOGY - BLOOD (EDTA)			
COMPLETE BLOOD COUNT - 5 P			
PLATELET TO LARGE CELL RATIO - PLCR	20	%	19.7 - 42.4 %
PLATELET DISTRIBUTION WIDTH - CV	9	%	%
MEAN PLATELET VOLUME - MPV	6 μ	fL	6.5 - 12.0
PLATELETCRIT	20	%	19.7 - 42.4
PLATELET COUNT	150	THOUSAND/UL	150 - 410 THOUSAND
ABSOLUTE BASOPHIL COUNT	100	cells/micro L	< 150
ABSOLUTE MONOCYTE COUNT	200.0	cells/micro L	200 - 1000
ABSOLUTE EOSINOPHIL COUNT	40	Cells/microL	40 - 440
ABSOLUTE LYMPHOCYTE COUNT	1000		1000 - 4000
ABSOLUTE NEUTROPHIL COUNT	2500000.0 π	cells/micro L	2000 - 7000
DIFFERENTIAL COUNT - DC			
NEUTROPHIL	60	%	40 - 75
LYMPHOCYTES	30	%	20 - 40
EOSINOPHILS	4	%	1 - 6
MONOCYTES	4	%	1 - 10
BASOPHILS	2	%	< 2
TOTAL WBC COUNT - TC	5000	CELL/CUMM	4000 - 10000
RED CELL DISTRIBUTION WITH CV	12	%	11.5 - 15
RED CELL DISTRIBUTION WITH SD	41	fl	39 - 46
MCHC	33	g/l	31.5 - 34.5
MCH	29	pg	27 - 32
MCV	100	fl	83 - 101
PCV	45	%	40 - 50
HAEMOGLOBIN-HB	13	gm%	13.000 - 17.000
TOTAL RBC COUNT	4.5	Million/cmm	4.50 - 6.50

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Dr. Praveen Kumar H. P.

M.B.B.S., D.N.B. (PLASTIC SURGERY)

KMC Reg. No. 77593

Hospital For Plastic surgery I Microvascular Reconstruction I Burns

Name	: SAILESH	Vid	: OPC2223-729
Id	: VHC-9	Ordered On	: 10/02/2023 11:09
Age/Gender	: 45 years /M	Collected On	: 10/02/2023 11:09
Referred By	: DR. NAGARAJ K(GENERAL PRACTITIONER)	Reported On	: 10/02/2023 11:12
		Barcode	: 

TEST	RESULT	UNITS	NORMAL VALUES
------	--------	-------	---------------

INTERPRETATION

- As per the recommendation of inclinational carnal in hematology , the differential leukocyte count are additionally begging reported as absolute number in ache cell for unit volume of blood.
- Test concluded on whole blood EDTA.

--- End of the Report ---



Dr. Heena M.B.B.S, MD - General Medicine

**Head of Biochemistry & Hematology
LAB IN-CHARGE**

11.5. Sample Pharmacy Bill Print



Dr. Praveen Kumar H. P.
M.B.B.S., D.N.B. (PLASTIC SURGERY)
KMC Reg. No. 77593

Hospital For Plastic surgery | Microvascular Reconstruction | Burns

Drug License No: RD798728978781281

Bill No: PHARM2223-62

Consultant: Dr. Nagaraj K(General Practitioner)

Date: 25/02/2023 07:48

Name	ID	Age	Gender	Mobile
Sailesh	VHC-9	44 years 9 months	M	9176695600

Payment Type: Cash

SNo	ACV	Name	Mfr	Batch	Expiry	Qty	MRP	Rate	Sub		Tax	CGST	SGST	Disc(%)	Total
									Total						
1	70023200	Dolo 650 Scheduled	PIONEER	2323	30/03/2024	5	20.00	20.00	100.00	0.00%	0.00	0.00	0.00	0.00%	100.00

Amount (in words): RUPEES ONE HUNDRED ONLY

Amount Receivable 100.00

Amount Received 100.00

Authorized Signature